



**MISERICORDIA**  
Health Centre  
*The future of care*

DECEMBER 2016 / JANUARY 2017

# Life @ MIZ

A NEWSLETTER FOR MHC STAFF, PHYSICIANS & VOLUNTEERS

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## PRESIDENT'S MESSAGE: Survey Says...



Christmas has come early to MHC with a gift from AON Hewitt: our staff opinion results are in!

I'm so proud to announce MHC's engagement is 70 per cent, that's the highest in the Winnipeg Health Region when we compare ourselves to like facilities.

Overall, the Winnipeg Health

Region's engagement score was 61 per cent.

While last year MHC's score was 73 per cent, our participation was only at 37 per cent. This year our goal was to increase participation, and we did just that! Sixty-five per cent of staff participated!

Every department had at least 10 responses, which has never happened before, so that means every department has access to specific results.

Congratulations to the Sleep Disorder Centre and PRIME program, who both had an astounding 100 per cent participation!

The results confirm what we believed, that MHC staff are as engaged as we think they

are. Staff who are engaged say great things about MHC, aren't planning on leaving and put extra effort in to make MHC succeed.

Staff comments, which are anonymous, largely told us that they view MHC as a family and that our core values of caring,



respect and trust are evident in all that we do.

Of course there are areas we need to continue to improve, such as recognition and managing performance.

Thank you all to everyone who participated! We look forward to digging deeper into the results in 2017!

I wish you and your loved ones a restful and peaceful holiday season.

Merry Christmas,

Rosie Jacuzzi  
President & CEO

## ANGELS OF MISERICORDIA HEALTH CENTRE, THANK YOU!

By Trish Taylor, Sponsorship & Event Officer, Misericordia Health Centre Foundation

It's our holiday tradition!

Hundreds of angels lined the Maryland bridge and Sherbrook street in support of Misericordia Health Centre Foundation for the 21st annual Angel Squad campaign. Donors pulled into the Misericordia drive through, located on Sherbrook street, to make their donations. MHC staff volunteers were on hand to collect the donations and provide Starbucks coffee, hot chocolate and copies of the Winnipeg Free Press to donors.

The Ace Burpee show, Virgin Radio Winnipeg, was live on location for all of the excitement on December 1 as hundreds of motorists took time out of their busy mornings to support the Foundation.

Misericordia Health Centre Foundation also received the support of local business's who have been selling angel decals throughout the month of December for a \$2 donation.

The Misericordia Health Centre Foundation would like to thank all of the sponsors, donors and volunteers, both staff and from the community, for their support.





# 2016 Long Service & Retirement Recognition

The MHC Corporation & Board of Directors took the evening of November 24, 2016 to recognize the long service and retirements of MHC staff. This year we were happy to recognize 81 staff and volunteers for their long service with MHC, staff who have been with the WRHA and MHC for up to 40 years. We also welcomed 35 staff, volunteers, board and Foundation board directors back for a one-night-only return from retirement so we could thank them for their years at MHC.

The Fort Garry Hotel Crystal Ballroom came alive with the spirit of the MHC Family reminiscing on their years with MHC and looking to the future. This event is just one of the many ways MHC shows appreciation for its staff and volunteers.



# MHC'S 2016 YOUTH SCHOLARSHIP AWARD



Congratulations to the co-recipients of MHC's 2016 Youth Scholarship Award, Victor Lee and Kapilan Panchendrabose!

This scholarship is open to all present and past student volunteers of MHC who are 25 years-of-age or younger and are continuing or pursuing their education in the health-care field.

Victor has volunteered with MHC for over three years assisting residents at Spiritual Care services and numerous recreation events. He is working towards a Bachelor of Science with a major in microbiology and immunology and plans to pursue medical school.

Kapilan has volunteered for six years delivering services to residents such as ice water and volunteered in Urgent Care. He is working towards a Bachelor of Science in biology with a minor in chemistry and plans to pursue medical school with an interest in pediatrics.

Their dedication and gratitude for their volunteer experience with Misericordia, along with their commitment to their studies, makes them both well-deserved award winners.

All the best with your studies, Victor and Kapilan!

## STAFF CHRISTMAS DINNER

Thank you to everyone who volunteered for the 2016 Staff Christmas Dinner!

We couldn't have done it without you.



## MHC FOUNDATION GALA 2017

The Misericordia Health Centre Foundation is looking for committee members for our 2017 Gala; scheduled for April 8, 2017 at the RBC Convention Centre.

If you are interested please contact Trish Taylor, Sponsorship & Event Officer, MHC Foundation, at [ptaylor2@misericordia.mb.ca](mailto:ptaylor2@misericordia.mb.ca) or 204-788-8467.

## CONGRATULATIONS VICTORIA MAREK!

Victoria Marek has recently completed her CNA Certification Program for the specialty of Gerontological Nursing. Congratulations Victoria!



## NEW HIRES

Carrie Jeffrey  
Stenographer II, BreastCheck

Lorraine Gadoury  
RN II, Health Links – Info Santé

Lorna Dueck  
RN II, Operating Room

Glenda McGowan  
Occupational Health Nurse,  
Human Resources

Nasrin Sepehri  
Social Worker, Social Work

Agnes Gryc  
RN II, Health Links – Info Santé

Jim Hill  
Chief Financial Officer

Amanda Hogue  
Administrative Assistant,  
Foundation

Andrea Matsalla  
RN II, Health Links – Info Santé

Cheryl Durnin  
LPN, MP3

Cecil Christopher  
Business Analyst, PHCC

## THE YEAR OF MERCY COMES TO A CLOSE, THE DEEDS OF MERCY REMAIN

By Stepan Bilynsky, Director, Mission & Spiritual Health Services

A special ceremony to close the Doors of Mercy at both chapels was held on Sunday December 4, 2016. The Doors of Mercy, which were opened on March 11, 2016 by the Archbishop of Winnipeg, Most Reverend Richard J. Gagnon, were closed by Msgr. Ward Jamieson, Vicar General for the Archdiocese.

Although this Jubilee Year is coming to an end, this does not mean that our focus on mercy should end. We are called to be people of mercy at all times by living out our Mission in our daily lives.



## MISSION DAY

MHC's Mission Committee looks forward to seeing you on Mission Day, January 27, 2017.

Watch for details coming soon!



## TAKE YOUR KID TO WORK DAY

Thank you to all of the staff who made this event on November 2 such a success. We can't wait until next year!



## DAY OF GIVING

Thank you to the students of Balmoral Hall school who visited on December 21 for the Day of Giving.



## PREVENTING SLIPS, TRIPS & FALLS

- Wipe down spills immediately and display the 'wet floor' cone
- Mop or sweep debris from floors
- Remove obstacles and clutter from walkways
- Fix mats, runs and carpets that do not lay flat
- Close cabinet doors or drawers
- Ensure you have sufficient lighting
- Choose proper non-slip footwear
- Walk, don't run
- Approach doorways and corners with caution

## CELEBRATION OF LIGHT

The theme of light, common to Jewish and Christian traditions, is celebrated with reflections and songs of the season.

Presented by MHC and Shaarey Zedek Synagogue with the Westgate Mennoite Collegiate choir and strings.

