



MISERICORDIA
Health Centre
The future of care

MAY/JUNE 2016

Life @ MIZ

A NEWSLETTER FOR MHC STAFF, PHYSICIANS & VOLUNTEERS

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PRESIDENT'S MESSAGE: PREPARATION PAYS OFF...



Accreditation

In April, the entire Winnipeg Health Region underwent accreditation – this is the first time the region as a whole, rather than parts, has been accredited.

Accreditation Canada surveyors visited 55 different locations and completed reviews of 33 standards and priority processes.

Unfortunately, because the final accreditation report talks about the region in general, it's very difficult to glean which information solely refers to Misericordia.

We do know we were cited as having very engaged staff and a strong patient-centred team approach in addition to research and quality improvement initiatives.

The overall good news is that the region passed and the accreditation is valid for FOUR years.

That doesn't mean we don't have to think about accreditation for three years; it means now that we have such a strong accreditation preparation framework we will simply build these quality

checks into our current processes.

Manitoba Health Standards Review

In May, four review auditors from Manitoba Health visited Misericordia Place and observed and audited 12 standards – from Nursing to Safety to Staff Education and more.

We passed with seven met standards, two partially met, three not met. The long-term care program team is working hard to meet these standards.

I'm proud to say the feedback the review auditors provided to us was complimentary about the level of care they observed being provided to residents, especially the dignity and level of respect our staff

demonstrated in caring for the residents and supporting their families. The auditors were also impressed with how organized and clean our units are kept!

Thank you

I know the level of documentation we needed to provide to the auditors and inspectors was overwhelming. Thank you to everyone involved in preparing and ensuring our standards and accreditation success leading to quality and excellence in patient and resident care.

Rosie Jacuzzi
President & CEO

BLACK TIE GALA 2016 – AN AMAZING NIGHT!

By Karen Woloschuk, Executive Director, MHC Foundation



The 18th annual Black Tie Gala, held at the Fort Garry Hotel, was a wonderful evening complete with a delicious meal, lively auctions and dancing to the music of the Danny Kramer Dance Band!

We are extremely grateful to the Ophthalmologists of Misericordia Health

Centre for returning as our Presenting Sponsors. We are also grateful to Great-West Life, PPI Solutions, Thompson Dorfman

Sweatman LLP and Wawanesa Insurance for being the evening's Silver Sponsors. Thanks to the support from our corporate table sponsors, our in-kind sponsors and our live and silent auction donors, the evening was a great success in raising funds in support of the many programs at Misericordia Health Centre.



To see pictures from the event, visit: www.misericordiafoundation.com/black-tie-gala

News This Month

THE AFTER HOURS CENTRAL INTAKE PROGRAM IS 10!

The WRHA After Hours program was intergrated into the Provincial Health Contact Centre on June 5, 2006, after much planning and effort. Today, the After Hours Central Intake Program provides a high level of support to 16 programs.

PATTY JOHNSON'S RETIREMENT

After 11 years as Director of Long-Term Care at, MHC Patty Johnson's last day and retirement tea took place on April 29, 2016. Thank you Patty for all of the wonderful things you have done during your time at MHC.



PHYSIOTHERAPY MONTH!

May was National Physiotherapy Month! Thank you to everyone in the Physiotherapy department at MHC and the over 20,000 physiotherapists registered in Canada.



NATIONAL NURSING WEEK, MAY 9 - 15, 2016

By Caroline DeKeyster, Chief Nursing Officer

Every year, National Nursing Week offers the chance to celebrate the role of nursing in health-care delivery and building health and wellness for individuals and communities. Regardless what capacity a nurse is working in, direct or indirect care, a specialist, a generalist, education, research or administration, every nurse has the chance to directly influence the health and wellness of people's lives. That's what nurses deal with daily.

Enhanced patient experience is an outcome that is important to everyone here at Misericordia and is something that nurses have a huge ability to influence and create.



It can be how we greet the patient on the telephone in Pre-Admission Clinic or Health Links – Info Santé. It can be how we work with a resident in Interim Care or Misericordia Place or a client in PRIME. It can be how

we tell a patient about their health findings or how long they have to wait before having a surgery or being seen in Urgent Care.



How we do our work matters. When we do our tasks, whatever they may be, we keep the patient perspective paramount and ensure patients are treated with dignity and respect at all times. Nursing is an important humbling and honouring role.

As a nurse I would not trade my career for any other because I know nurses can make a difference in people's lives and that is why we are all here.



HOW MHC CELEBRATED NURSING WEEK!

By Vera Duncan, Clinical Nurse Specialist

This year's National Nursing Week theme was *Nurses: With you every step of the way*. The theme was honoured at MHC through a week of activities from May 9-15th organized by the MHC Nursing Practice Council (NPC). Nurses were invited to wear their pins all week and display posters from their area in the cafeteria.

Events for the week included:

- Presentation by Karen Dunlop, ARNM's Interim Executive Director
- MHC Alumni guided tours of the heritage room
- Cupcake delivery to night staff by NPC
- Nursing Awards Ceremony
- And much more!

MHC NURSING AWARD OF EXCELLENCE RECIPIENTS

Christine Bayona LPN (MP3)
Emily Bienert LPN (MP3)
Gertrudes Estabillo RN (C2)

MHC RISING STAR AWARDS RECIPIENTS

Lindsey Hower RN (OR) Jayde McCulligh LPN (C6)
Felona Kitt LPN (C2) Gisele Umwali RN (CRN LTC)
Tania Maryalaya RN (MP3)

INTRODUCING...

Trish Taylor has joined the Misericordia Health Centre Foundation in the role of Sponsorship & Events Officer where she will be fundraising and planning events such as our annual gala, the Golf Classic, and Angel Squad.

Trish started with the Foundation early this past February but looking back on that said “it feels like I have

been here forever...in a good way!”

Prior to joining the Misericordia Family Trish spent 29 years working in wholesale beauty supply before joining the not-for-profit industry. “I woke up one day and said to myself, ‘I know what I want to do when I grow up.’” At 50 years old she changed her career

and became a fundraising and corporate event planner. She worked for the Heart and Stroke Foundation followed by Investors Group but says that the Misericordia Foundation feels like home.

When she’s not at work Trish loves to run (she’s even planning a Canada Day run to raise funds for the Foundation), garden, and

spend time with her pets.

On behalf of everyone, welcome to the Misericordia Family Trish.



RETIREMENTS / NEW HIRES

RETIREMENTS:

Paulette Picton
Printer
Mail Clerk -
Reproduction

Sharon Brothwell
Stenographer II
BreastCheck

Barbara Moore
Senior Mammography
Technologist
BreastCheck

Corinne Shore
Registered Nurse II
Health Links – Info Santé

Lori Harrison
Registered Nurse II
Health Links – Info Santé

Patty Johnson
Director Long-Term Care
Program

NEW HIRES:

Aissa McGuire
Senior Mammography
Technologist
BreastCheck

Bonnie Swatze
Senior Radiology
Technologist
Diagnostic Imaging

Andrew Berry
Registered Nurse II
Health Links – Info
Santé

Karen Hruska
Registered Nurse II
PRIME

Glynda Thomas
Registered Nurse II
PRIME

Jennifer McIntosh
Registered Nurse II
Health Links – Info
Santé

Colleen Chubenko
Registered Nurse II
Health Links – Info
Santé

Katrina Hay
Registered Nurse II
Health Links – Info
Santé

Julia Civka
Registered Nurse II
Health Links – Info
Santé

Megan Michaluk
Registered Nurse II
Health Links – Info
Santé

Diana Doyle-Zebrun
Registered Nurse II
Health Links – Info
Santé

Etsegenet Asfaw
Graduate Licensed
Practical Nurse
Cornish 2

Helen Gebrezghi
Health Care Aide
Cornish 2

John Olalia
Environmental Service
Attendant
Environmental Services

Mark De Guzman
Environmental Service
Attendant
Environmental Services

Edgarda Paras
Environmental Service
Attendant
Environmental Services

Navdeep Sidhu
Environmental Service
Attendant
Environmental Services

Charlene Wazny
Scheduling Assistant
PHCC

Bobbie-Jean Nobiss
Scheduling Assistant
PHCC

Dereck Ilarde
Scheduling Assistant
PHCC

Lynetta Wood
Scheduling Assistant
PHCC

Julie Ramos
Scheduling Assistant
PHCC

INTERFAITH CALENDAR

- May 5 **Lailat al Miraj - Islam**
Islamic observance of Mohammed’s night journey from Mecca to Jerusalem and his ascension to heaven.
- May 15 **Visakha Puja - Buddhist**
Buddhist marking of the birth, enlightenment and death (attainment of Nirvana) of Lord Buddha.
- May 22 **Trinity Sunday - Christian**
Christians honour the belief in one God with a threefold nature.
- May 26 **Lag B’Omer - Jewish**
Jewish observation of the counting of the day - the link - between Pesach and Shavout.
- June 1 **Ascension of Jesus - Orthodox Christian**
Christian recognition of the departure of Jesus from earth after the resurrection. It is perhaps the earliest observed celebration in Christianity. It is observed with worship including prayers and music.
- June 16 **Guru Arjan Dev Martyrdom - Sikh**
Sikh time of remembering those who have suffered for the faith. Observed by reading the Guru Granth Sahib.
- June 20 **Litha - Wicca/Pagan**
Wicca celebration of the sacred marriage in which energy of the gods is poured into the service of life.
- June 26 **All Saints - Orthodox Christian**
Christian day for honouring saints, known and unknown.

FESTIVAL OF BREAD

By Rev. Mr. Stepan Bilynsky, Director, Mission and Spiritual Care

Coordinated annually by the Spiritual Care department, the Festival of Bread allows us to celebrate our diversity and individual uniqueness through the distinctive breads that represent our heritages.

We are from different ethnical, cultural and faith backgrounds, yet all together we are a Misericordia Health Centre

team, unified by a dedication to the service of those in need. Similarly bread is not merely a form of nourishment, but a symbol of our humanity. People of every culture are tied together by the breads they bake.

This year we were privileged to have Tabitha Langel, one of the founders of Tall Grass Prairie Bakery, as our

presenter and sponsor who certainly knows a

lot about bread. She believes that bread represents our individual life journey, a personal transformation.



FOUNDATION EVENTS

July 1, 2016

Canada Day 5K Run

To Register: www.events.runningroom.com/site/?racelid=13148

July 13, 2016

MHC Foundation Golf Classic

SAFETY CORNER

By Colleen Telford, Occupational Health RN

MHC has a new device to safely lift a patient from the floor!

The HoverMatt® is a friction-reducing mattress that is inflated with air and used to transfer patients. The HoverMatt® is used in combination with the HoverJack™.

The HoverJack™ is designed to lift a patient who has fallen from the floor. The HoverJack™ has four chambers that, when inflated with air, raise the fallen patient up to bed or stretcher height.

These tools significantly reduce the risk of injury to health care workers and are comfortable and secure for the patient.

If a patient is on the floor, always use the HoverJack and HoverMatt for your safety and theirs!



MISSION MOMENT

By Barry Rodgers, Lead Hand Painter

I left MHC with a positive impression the very first day I came; thanks to someone whom I will name later.

It was a cold day in January when I came prepared for my job interview at MHC. I parked a few streets away, so my nose was runny and was still quite cold when I stepped off of the elevator, into the 6th floor Corporate Office. The first person I met was a woman who asked if she could help me. When I told her I was here for an interview she informed me I was early and could have a seat in the waiting area. She returned shortly and asked if I would like a coffee, I told her I would love one, and she reappeared minutes later with a fresh, hot, cup of coffee and a napkin (my nose was really grateful for the napkin). She asked me what position I was applying for and when I answered "The painting position" she replied, "Oh good, we could use a painter here."

The last time we spoke was when she walked by with a salad and drink, apologetically saying, "I hope my lunch is not making you hungry, someone will be with you shortly." She disappeared into another room and I thought to myself how polite she was.

After my interview I returned home with fresh questions on my mind and Googled MHC for some additional research when I came across a picture of the woman who was so kind to me; a picture of the CEO Rosie Jacuzzi.

I turned to my girlfriend and said "Honey, you'll never believe who made me a coffee today."



YOU'VE BEEN MISSIONED!

PHCC: You've been Missioned! Thank you for your hard-work, continuous care and living the Misericordia Sisters' legacy!

Want to know who will be Missioned in June? Watch MHC's Instagram and Facebook accounts for the reveal!

