

Misericordia Health Centre

Misericordia Place
Resident Advisory Council Meeting

Wednesday, April 25, 2018
2:15 p.m.

Attendees:

23 Residents
3 Family Members
3 Recreation Staff
1 Social Worker/Social Work Student
1 Spiritual Care

- **Call Meeting to Order**
- Michele **led the Council in an opening prayer.** A moment of silence was observed to recognize the victims of the Toronto tragedy.
- **New residents/members** were introduced. All members shared their names and unit.
- **Business Arising from minutes of November 22, 2017**

Audits: Audits continue to occur on a regular basis. These include hand washing audits on each unit.

- **Standards Update:** **MP** site visit for Standards review had been scheduled for January 30, 2018 however it was rescheduled and held on February 12, 2018. Twelve core

standards were reviewed and MP achieved meeting 11/12 on this date.

MHC Changes: Caroline DeKeyster has assumed the role of CEO at Misericordia Health.

New Business:

- **Menu item changes:** Hot dogs have been taken off the menu. There will be new cookies and desserts introduced. Seasonal fruit and vegetable are available.
- **World Elder Abuse Awareness Day** will be held on June 15, 2018.

Resident Drawers: Each resident room has a drawer with a lock and key. These drawers are used for personal items of value as defined by residents. They are also housing personal hygiene products. There is a key in each room.

MP in the process of enlarging the Bill of Rights on display throughout the facility.

Spiritual Care update:

- Residents were reminded to check the calendars for services and programs.
- **Recreation update:**
- Residents reminded to check schedules for all programs and activities. Many events have been planned for the summer months. We are trying to book the bird lady.

We will be going outside as much as possible to ensure residents enjoy the sunshine.

- **BBQ** lunches will be held monthly.
- **Adopt a Pot** available. Please see Dave at reception.
- **Mothers' Day Concert, Royal Wedding Tea, Motorcycle and Fashion Shows.**
- **And much more!**

Resident Bill of Rights and Responsibilities:

The Bill of Rights and Responsibilities was reviewed in full. RAC members noted that they are in agreement with the rights and responsibilities.

A discussion ensued reviewing ways of addressing any concerns that may arise which breach the bill.

Members stated that they feel that they are able to share their concerns with staff members. They noted that they get feedback on a regular basis.

There being no further business the meeting was adjourned.