



SEPTEMBER 2018

Life @MIZ

A NEWSLETTER FOR MHC STAFF, PHYSICIANS & VOLUNTEERS

PRESIDENT'S MESSAGE: VOLUNTEER BOARDS' OF DIRECTORS



It's back-to-school month! At Misericordia, September is typically the month we orientate our new boards' of directors. You may see me touring with these new volunteers to familiarize them with our site.

Misericordia Health Centre and our Foundation both have active boards' of directors, committed to guiding our organization toward a sustainable future.

These behind-the-scenes skilled volunteers hold us accountable, working to ensure we have comprehensive, ethical and legal governance policies to advance our Mission, strategic goals and deliverables.

Our directors are community leaders in their fields who assist us in achieving our strategic priorities of enhancing the patient experience, improving quality and integration, fostering public engagement, supporting a positive work environment, enhancing research/education and building sustainability.

Most importantly, our MHC board ensures the Misericordia Sisters' Mission and values are emulated through our staff and volunteers in their delivery of clinical and service excellence.

Board directors are responsible to our community, the Winnipeg Health Region, Shared Health and Manitoba Health for ensuring delivery of high-quality faith-based care to our patients, residents and clients while ensuring the best use of our financial resources.

We have experienced nurses, doctors, health administrators and business leaders who guide our quality, patient safety and risk management work – assisting with developing our dashboards, indicators and benchmarks.

We also have chartered accountants and lawyers who help us with audits, finances and contracts.

Our MHC Foundation board directors dedicate their time and expertise in raising funds in support of those served by Misericordia and are accountable to our generous donors. The Foundation board always includes a practicing ophthalmologist as well.

Our board members are dedicated long-time volunteers who serve up to two three-year terms, although our front-line staff may not meet them frequently. Typically you'd see board members honouring staff at appreciation events such as our barbecue and long-service recognition.

Misericordia's Corporation members, also volunteers, are responsible for nominating and providing expert direction to our MHC board. Our Founders,

Continued on page 2

MHC FOUNDATION: UPCOMING EVENTS

Karen Woloschuk, Executive Director,
MHC Foundation

MISERICORDIA GALA – OCTOBER 11, 2018

RBC Convention Centre

5 p.m. registration & cocktail hour

6:30 p.m. dinner

Join us for a remarkable night of delectable food, live entertainment, and above all community. Tickets are \$200 and for a limited time there will be a reduced ticket price for guests under 35.



2018 STAFF CHARITIES CAMPAIGN

September – December 2018

Campaign kick-off, basket raffle, 50/50, bake sale and casual days.

More details to follow!

ANGEL SQUAD

December 3 and 4, 2018

Sherbrook Parking Lot

If you are interested in volunteering, please contact Trish at ptaylor2@misericordia.mb.ca

President's Message Continued

the Misericordia Sisters, entrusted the ownership of our health centre to our Misericordia Corporation. The Archbishop of Winnipeg is always a member of our five-member corporation.

Both the work of the corporation and our boards is invaluable, cascading through all levels of Misericordia Health Centre.

I wish to thank our highly-engaged board volunteers for sharing their skills and expertise with Misericordia; your time and personal contributions are appreciated.

Caroline DeKeyster



President & CEO

Misericordia Corporation Members:

- Chair, Raymond Cadieux
- Secretary, P. Michael Sinclair
- Most Reverend Richard J. Gagnon
- Kaye E. Dunlop
- Paul A. Mahon

Board of Directors 2018-19:

- Chair, Michael Radcliffe
- Vice-chair, Charlie Burns
- Secretary, Peri Venkatesh
- Past chair, Maria Grande
- Reverend W. Richard Arsenault
- Daniel A.J. Bernard
- Bruce Birchard
- Bonnie Goertzen
- Alan Kowalec
- Art Martin
- Diana McMillan
- Dr. Kathleen Pickard
- Mary Shariff
- Curt Vossen

Foundation Board of Directors 2018-19:

- Chair, Lisa Stiver
- Vice-chair, Dr. Michelle Georgi
- Finance chair, Craig Schatkowsky
- Jane Emslie
- Tracey Code
- Bev De'Athe
- Matthew Duffy
- Dr. Jennifer Rahman
- Brian Taillieu
- Carolyn Townsend

In Appreciation:

Caroline DeKeyster, President & CEO
Allison Lynch Deighton, Stacey Morgan,
Tania Maryalaya, Shannon Chartrand
and Gillian Toth: thanks to each of you
as individuals and leaders for making
a difference, meeting the needs of the
vulnerable and the community, helping
patient flow so others have access to care,
and being wonderful ambassadors for MHC!

This message of appreciation has been
echoed by the CEO's and senior leadership
at the WRHA as well as staff members from
other WRHA sites.



Welcome New OR Staff!

Kelly Hallock, Education Facilitator



Over the summer, the OR welcomed
some new nurses to the team.

Clinical competence is an important
component to the delivery of safe
patient care and in health-care we
can do this by building strength and
confidence in the staff.

With the collaborative efforts of
the OR Manager Jaclyn Desautels,
CRN Karen Loughlin, and myself the
new nurses had three full days of
training to learn about the specialty
of the OR and Ophthalmology.
These three days included theory
and hands on practice with topics
including ORNAC and AORN

standards of practice, anatomy and function of the eye, and specialized
Ophthalmology instrument set up and procedures.

Having orientation time in a classroom environment helped the nurses gain
confidence to begin their career in the OR. This experience gives the nurses
a solid foundation for clinical practice and safe patient care using evidenced
based best practice techniques and theories.

Resident Care Manager Realignment

Shannon Chartrand, Director, Long-Term Care



Recently in Long-Term Care we
completed a realignment of some
of the Resident Care Managers
following a new hire.

This realignment and new hire
meant that office spaces and
equipment needed to be moved.
I would like to sincerely thank all
of the support areas who assisted
with this: housekeeping, plant
service, Jason Hamade and our
front line staff who all supported
the moves.

I would also like to welcome Tania
Maryalaya to the Long-Term Care

Resident Care Manager group.

I feel extremely thankful to be part of such an amazing group of managers who
work side-by-side to accomplish greatness!

The Karens of MHC!

Did you know that roughly one per cent of the staff at MHC are named Karen? When compared to more common first names this number is high.

According to independent.co.uk, the most common first name in the world is Muhammad (Mohamad, Mohamed, Mohammad, Muhammad, Muhamad, Muhammad) and though there are roughly 45 people named Muhammad in the WRHA according to the GAL there are none at MHC.

Rong-chang.org lists the most common first names in America with James as most common for men and Mary for women. These names also fall short of Karen at MHC and across the region. James (James, Jim, Jimmy) coming in at 0.3 per cent of MHC employees and Mary (Mary, Mary Ann, Mary Anne, Mary-Ann, Mary-Anne) coming in at 0.8 per cent.

We also compared our Karens to a 2017 Facebook event asking all of the Adams of Winnipeg to come for a picture together. If this event were to take place today, according to the GAL, there would be no staff members of MHC in attendance as we don't have an Adam working at MHC.

Meet a Foundation Team Member: Karen Woloschuk



Meet Karen Woloschuk, Executive Director for the Foundation. Karen joined the Foundation in November 2015 from the University of Manitoba where she worked for the previous 10 years in fundraising and alumni relations.

Karen enjoys the friendliness of Misericordia. From the moment she walked into the health centre she could tell that this was a special place with staff who greet you in the halls and are always

willing to help out. She mentioned that one of the best perks of her job is when the Foundation team is able to match donor's giving interests with a project that helps our patients, residents and staff. There are so many unique programs at Misericordia and to be able to help provide funding to these programs is very fulfilling.

Karen and her husband Kent have one son who will be starting at the University of Manitoba this fall. In her free time Karen enjoys travelling with her family: she lists Greece, Hawaii, New York City and Iceland as some of her favourite vacations. She also has two goldendoodle dogs, Barkley and Jax who keep her busy and active.

If you have any ideas about fundraising opportunities be sure to come and see Karen in the Foundation Office.



*Some of the MHC staff, (from left to right):
Karen Chojno, Unit Manager, Acute Care
Karen McCormac, Director, Quality, Risk Management, Patient Safety and Education Services
Karen Woloschuk, Executive Director, MHC Foundation
Karen Grouette, Administrative Assistant
Karen McGregor, Team Lead, Health Links – Info Santé*



People Profile: Karen McCormac



Karen McCormac, Director, Quality, Risk Management, Patient Safety and Education Services, has been part of the #MHCfamily since 2002 when she started as a part-time education facilitator for Long-Term Care. Following the success of the Focus on Falls Prevention Vision Screening Program study she increased her EFT, taking on the additional role of program coordinator. Through this role Karen travelled to B.C., Yellowknife, Edmonton and Nova Scotia to provide training and certification on vision

screening and falls prevention to other facilities.

In her current position Karen played a large part in the creation of the strategic quality and operating plan dashboard used by MHC to communicate with the Board of Directors, managers and families. She has also spent the past year working with many MHC department heads to create a new Disaster Manual with hopes that all sections will be reviewed and updated by this time next year.

When Karen is not at work she is very likely spending time with her family. She and her husband Brad are fortunate to have all three of their grown children and one grandchild living in Winnipeg. They often go on vacation or to the cottage together. They recently took a ski trip as a group and are currently planning for a second.



MHC Volunteers, Karen, Karen and Karin

All staff, residents and volunteers are invited to the
Autumn Equinox Ceremony
7th Floor Great-West Life Rooftop Solarium
Thursday, September 27
2 - 3:30 p.m.

You've been MISSIONed!

The MHC Mission Day Committee has been busy!

We would like to thank the Misericordia Health Centre Foundation and Stores for their hard-work, continuous care and living the Misericordia Sisters' legacy! We hope you enjoyed being **MISSIONed!**



Please be aware that many patients, residents and staff are sensitive to chemicals - including those found in scents, perfumes and aftershaves.

Please be considerate of others.



NEW HIRES

Marie Soleil Abueg
HCA, C2

Joanne Welch-Hinds
HCA, C6

Abrhet Raesu
HCA, C6

Carol Rumarate
HCA, LTC Float Pool

Sukhjinder "Sukhy" Mann
Positive Parenting Consultant, PHCC

Mae-Lyn Tahimic
RN, C3

Jenell Chorneychuk
RN, Health Links – Info Santé

Tasha Masesar
CRN, CRT

Harpreet Kaur Lally
HCA, C6

Laarni Teodoro
RN, C5

Megan Slatnik
Recreation Facilitator, Recreation

Karen Ketler
RN, MP2

Odila Mushangalusa
HCA, MP2

RETIREEES

Joan Styck
ESA, Environmental Services

Ella Pankratz
RN, MP2

Linda Martinenko
Recreation Facilitator, Recreation

