



OCTOBER 2018

Life @MIZ

A NEWSLETTER FOR MHC STAFF, PHYSICIANS & VOLUNTEERS

PRESIDENT'S MESSAGE: YOUR OPINION CAN SHAPE THE FUTURE



Yes, your opinion matters. How you feel about your work, and Misericordia, makes a difference to our residents, patients and clients. This year marks the fifth time MHC will participate in the WRHA Employee Opinion Survey conducted by Aon Hewitt. Please take the time to fill out the survey between October 17 and November 7!

This survey allows us to compare MHC to other sites across Winnipeg - and Canada. The information we gather helps us improve and innovate; we learn which successes to celebrate and which areas need improvement.

Our goals this year are twofold:

1. Maintain (or even improve!) our 70 per cent level of engagement: we are proud to have the highest level of engagement in Winnipeg when we compare ourselves to like facilities.
2. Maintain (or even improve!) participation: our 66 per cent participation rate is impressive – but can we do better? The more staff who participate, the more valuable the data.

The survey – electronic or limited paper copies – only takes about 15-20 minutes to complete. The statements in the survey relate to your work, co-workers, managers, department culture, policies and practices at MHC.

You will be given time during work to complete the survey. It's completely confidential and anonymous; your responses cannot be tracked back to you.

If you need help filling out the multiple-choice survey, Human Resources will find the help you need.

Completing the survey is an investment in yourself - and contributes to a positive workplace at Misericordia Health Centre.

Please watch your inboxes, M-NET and mailboxes for more information about the survey from Human Resources – including participation prizes!

We understand we will have the results to share with you early 2019.

Yes, your opinion matters.

Caroline DeKeyster

President & CEO





Manitoba eHealth

Health. Connected.

Information security starts with you

Information security is a top priority for Manitoba eHealth. October is Cyber Security Awareness Month, which aims to inform the public of the importance of cyber security. The campaign is focused on helping you be more secure online by being informed and knowing the simple steps to take to protect yourself.

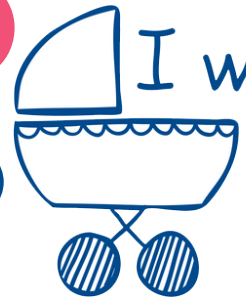
Knowing about the latest cyber security risks will help you protect both your personal devices and our business networks. It only takes a moment to be exposed to a cybercrime that could have costly impacts for yourself and others, so be mindful with your devices. With your help, we can build a community of smart users to ensure a safer network environment. Visit the Manitoba eHealth Security page for valuable information and tips on cyber security awareness to help protect you and your network devices. <http://services.manitoba-ehealth.ca/securityaware.html>

Winter Soccer League

The WRHA's soccer team, a member of Canlan's adult co-ed indoor league, is looking for women to join the team. Games are evenings and weekends from October-April and take place at Canlan Ice Sports.

Approx. \$275 per player for 20 games
Part-time spots are also available.

WRHA staff interested in participating should contact Jennifer Jularbal at jjularbal@wrha.mb.ca.



I was born here...

Dina Gesualdo

Dina Gesualdo, RN, Misericordia Place, was born at Misericordia on April 25, 1970, but even before that her life was tied to MHC.

Following World War II Dina's grandmother Jozefa Pietkiewicz was sponsored by the Catholic Church to move to Winnipeg and work a two-year contract at Misericordia in housekeeping.

In 1991 Dina graduated from the Misericordia School of Nursing, the only school of nursing she applied to. Following graduation Dina began her career at Misericordia. In 1993 Dina was laid off due to the changes occurring in health-care at the time. She took this as an opportunity to start her family and stay home with her two children.

In 2001, following completion of a refresher course, Dina started working at Victoria General Hospital and noticed that nursing did not feel the same as it had 10 years prior. Dina came back to MHC in May 2010 and it was then that she realized nursing hadn't changed; it was the culture of MHC that she had been missing.

Both of Dina's grandmothers lived at Misericordia, her grandmother Palma Cerasani, passed away while living in Interim Care in 2013 and Jozefa moved from Interim Care to Misericordia Place where she passed away in June of this year.

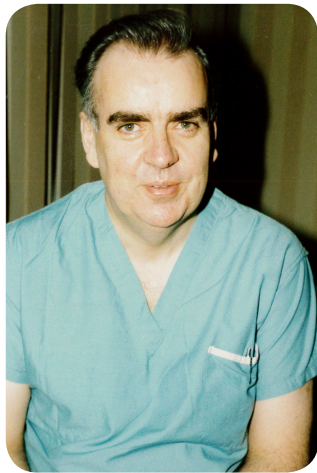
Dina is grateful to MHC and stated "my family is indebted to the MHC Family for all of the wonderful care provided over the years."

We would like to thank Dina for all of her hard work and the care she has shared with Misericordia. If you would like to read more about Dina and her amazing family please go to facebook.com/MisericordiaMB/notes/.



In Memoriam

DR. GERARD FRANCIS MCCARTHY
May 15, 1941 - August 23, 2018



Dr. McCarthy worked in labour and delivery at MHC through the 1970s to the 1990s and is remembered fondly by many. "Dr. McCarthy went way above and beyond to serve the underprivileged women of Manitoba," said Myles Duff, Manager, Health Links-Info Santé. "I believe Dr. McCarthy lived the Mission that is Misericordia's legacy; he devoted his life to serving women and will be remembered for all he has done."

"The operating room staff rarely looked for Dr. McCarthy at home when we needed him for surgery," said Bev Lesiuk, retired Acute Care Director. "He lived for 'his babies.' If we needed to find him, he was usually

in one of three places: Misericordia's labour and delivery, St. Boniface's labour and delivery or the sleep room. Even when he retired from gynecology he continued working in obstetrics, his calling.

"He worked so hard and was so humble; someone who looked uncomfortable receiving a compliment after a difficult surgery or scary C-section.

"Dr. McCarthy was teased for having mustard on his tie and looking so disheveled, like he'd slept in his suit, but we knew it was because he likely had been beside a patient all night, making sure she was ok, recalled Lesiuk fondly. "He was such a wonderful gentle soul, gifted surgeon and amazing obstetrician."



People Profile: Jane Singh

Jane Singh, an RN in the Eye Care Centre of Excellence's, Buhler ophthalmology clinics, won the

Misericordia Nursing Award of Excellence in May of this year. This award is presented to nurses whose practice demonstrates excellence in the application of the Standards of Practice for Nurses and exhibits a high degree of professionalism through their contribution in the areas of:

- professional responsibility and accountability
- competent application of knowledge
- communication and collaboration
- ethical practice



Nominated by Dr. Matthew Lee-Wing, ophthalmologist, Patty Darvil and Cathy McGregor, ophthalmology photographers, the group submitted the following nomination: "Jane's passion for excellence can be seen and felt by not only her patients; it is felt by all of her Misericordia family. Her wealth of experience in the treatment room and the retina area makes her a wonderful resource. Jane uses her critical-thinking skills to help improve the outcomes not only for the patients but everyone around her. She makes it her passion and because of this is someone we admire and respect. We would all be lucky to have Jane taking care of us. She is a nurse fuelled by passion and excellence."

Jane started her time as a Misericordia family member while training at the Misericordia School of Nursing. Following her graduation in 1982 she worked for two years in neurology at HSC before she came back to Misericordia.

For the next nine years Jane worked throughout the facility in Intensive Care, the Emergency Department, Pediatrics, Maternity, Eurology, ENT, and Rehabilitation just to name a few. In 1993, when Misericordia became home to the consolidated Eye Care Centre of Excellence, Jane made the move to ophthalmology. Twenty-five years later, and in a beautiful new building, Jane still finds it "a joy to work in the eye clinics." She particularly likes that the subspecialties of ophthalmology provide a constant source of interest. Her desire for life-long learning makes this department a wonderful fit and drove Jane to become one of three nurses at MHC qualified to assist with ophthalmology drug research.

Jane's knowledge and experience is only surpassed by her positive attitude and we hope that Jane will remain a part of our Misericordia family for many more years.



Everyone from the minute I arrived was helpful and caring. I am so thankful that we have this facility in Winnipeg
★★★★★ to all!
The nurses were great.
Gold Star for Mary Ducut!!

I would like to say "excellent job" to Julie Dyszy who helped make me feel comfortable during my pelvic ultrasound. She's so friendly and approachable. I was so nervous when I entered the room but she made me relaxed.
I had a great experience with her.



The Doctor is in



Dr. John Reda

Sitting down with Dr. Reda, MHC's Chief Medical Officer, you can easily learn a lot about the past 28 years of MHC's history.

Dr. Reda went to medical school at the University of Manitoba and started his career working at Concordia Hospital.

In October 1990 Dr. Reda joined the Misericordia Family as the Director of the Emergency Department.

In the 1990s Dr. Reda saw many changes at MHC, most importantly the consolidation of eye care at Misericordia to create a provincial Eye Care Centre of Excellence.

In 1998 Dr. Reda led his staff through the transition from Emergency Department, which saw roughly 70 patients per day, to the creation of the first Urgent Care Centre in Canada, initially seeing 200 people per day before eventually settling down to an average of 120 people per day.

In 2008 Dr. Reda became MHC's Chief Medical Officer, while continuing to lead Urgent Care.

Last October, when Urgent Care closed, Dr. Reda oversaw the creation of our new Clinical Resource Team (CRT) to provide 24/7 medical coverage and facility support to MHC.

Dr. Reda is currently assisting with the new Transitional Care Unit (TCU) at MHC and the consolidation of the Community Intravenous Program (CIVP) to MHC, which is slated to open next month.

Dr. Reda's portfolio includes leadership of MHC's Long-Term Care programs and Clinical Resource Team, where he also works as a House Medical Officer. He also oversees MHC medical services, Health Information Services, Infection Prevention & Control, Diagnostic Imaging and Diagnostic Services Shared Health at MHC.

When he's not at work Dr. Reda enjoys cycling or skiing, depending on the season, and playing with his grandchildren.

If you ever want to learn something new about Misericordia or West Broadway's histories, Dr. Reda will likely have the information you need.



You've been MISSIONed!

We would like to thank Security for their hard-work, continuous care and living the Misericordia Sisters' legacy! We hope you enjoyed being **MISSIONed!**



NEW HIRES

Jenell Chorneychuck
RN, Health Links – Info Santé

Tasha Mesar
CRN, Clinical Resource Team

Harpreet Kaur Lally
Health-Care Aide, Cornish 6

Laarni Teodoro
RN, Cornish 5

Megan Slatnik
Recreation Facilitator
Recreation Services

Karen Ketler
RN, MP2

Odila Mushangalusa
Health-Care Aide, MP2

Clint Fijal
Health-Care Aide, LTC Float Pool

Jen Downie
Occupational Health Nurse
Occupational Health

Julianna Sapieha
RN, Health Links – Info Santé

RETIREES

Ella Pankratz
RN, MP2

Linda Martinenko
Recreation Facilitator
Recreation Services

