



MISERICORDIA
Health Centre
The future of care



M-NET
MHC Intranet



Page 2 - #IMFamily!

Page 3 - Mission Moment

Page 4 - Health & Safety
Corner

JUNE/JULY 2019

Life @MIZ

A NEWSLETTER FOR MHC STAFF, PHYSICIANS & VOLUNTEERS

PRESIDENT'S MESSAGE: EMPLOYEE ENGAGEMENT SURVEY



Earlier this year, we received our employee engagement score: 64 per cent, which is in the top three in the region.

I'm pleased to see this result, acknowledging it has been a challenging few years with all the changes at MHC - and across the region. And I thank you for the high-quality, compassionate care you have continued to provide throughout the changes.

AON Hewitt has provided all WRHA sites with a "heat map" ranging from

"green" (areas where sites are performing well) to "yellow" (needs improvement) to "red" (needs considerable improvement). I'm pleased to report Misericordia did not have any red areas.

The report showed many positives, for example:

- High engagement score
- Staff like their work tasks

- Collaboration is high
- Staff like their managers
- Staff are patient/resident-focused
- We respect our people/HR practices
- We are proud of our brand

The AON Hewitt survey outlines what our engaged staff behaviour looks like:

Say - you say great things about MHC

Stay - you aren't planning on leaving MHC

Strive - you put extra effort in to make MHC succeed

Our senior leadership team has been reviewing all the survey results and will be working closely with managers and all staff to celebrate successes and pursue avenues of improvement. Your survey commentary helps us immensely as we make future plans.

The next AON Hewitt engagement survey is tentatively scheduled for fall 2020.

MHC FOUNDATION: ODD FELLOW AND REBEKAHS

Karen Woloschuk, Executive Director, MHC Foundation

Only a few centuries ago, it was considered "odd" if you were kind and generous to those who were less fortunate. That's how the Odd Fellows got started: compassionate individuals representing all kinds of trades and walks of life, getting together to help each other out in hard times before other assistance was available. Since then, the Independent Order of Odd Fellows (IOOF) has evolved to focus on supporting a wide range of community needs.

The Rebekahs, also known as the International Association of Rebekah Assemblies (IARA), and originally the Daughters of Rebekah, is also an international service-oriented organization and a branch of the Independent Order of Odd Fellows. It was initially designed as the female auxiliary of the IOOF but now allows both female and male members.

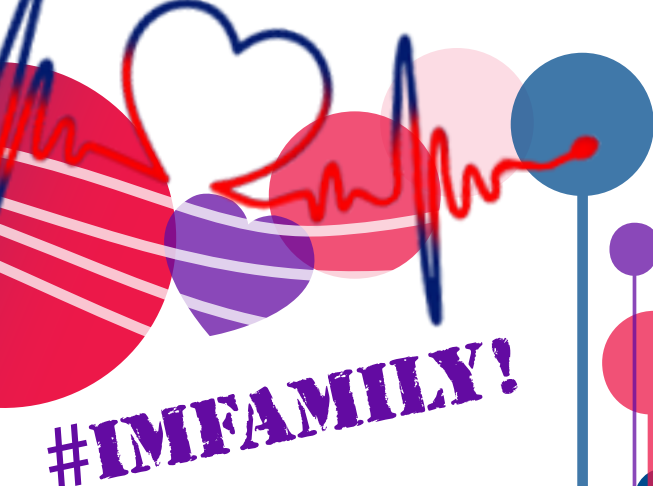
The Misericordia Health Centre Foundation has been the grateful recipient of funding from the Odd Fellow and Rebekah Memorial Eye Foundation. Since 1994, over \$375,000 has been contributed to various projects for the Eye Care Centre of Excellence.

Most recently, the Foundation received a gift from the Odd Fellow and Rebekah Memorial Eye Foundation to help purchase the Stryker tt drill. This drill, tested by Dr. Bellan and the eye care team, was found to be a dramatic improvement over the old system. The

cutting edges are much sharper than the previous system and the mounted irrigation system frees up one of the surgeon's or assistant's hands to hold other necessary equipment such as suction or a retractor.

The Foundation is extremely grateful to the Odd Fellow and Rebekah Memorial Eye Foundation for their generous support over the years to advance eye care health at Misericordia Health Centre.





#IMFAMILY!

MHC's Mission Committee is looking for staff members, volunteers, residents, patients or their family members with a **FAMILY** connection to MHC for our 2020 #IMFamily Mission Day video!

What constitutes as a **FAMILY** connection to MHC?

- Were you born at MHC?
- Have or do members of your family work, volunteer, live or receive care at MHC?
- Did you meet your life partner at MHC?
- Are you connected to someone in your #MHCfamily in another interesting way?

If you feel like you have a **FAMILY** connection to MHC and would like to be a part of the video please send your story to info@misericordia.mb.ca.

Filming will occur in July and August (dates to be determined).



Dina Guesaldo and her Grandmother Jozefa Pietkiewicz, read Dina's "I was born here..." story in the October 2018 issue of Life@Miz.



WHAT DO MISERICORDIA AND BEER HAVE IN COMMON?

Barbara Paterson, Chair, Misericordia Heritage Planning & Policy Committee



Misericordia General Hospital, Winnipeg, Man.

On September 15, 1953, a special meeting of the Misericordia General Hospital Advisory Board was held to discuss an offer from Labatt's Limited. The hospital had been given 33,000 "B" stock shares from the Shea family. Labatt's was offering to pay \$17.50 for each of these shares and to donate one share of Labatt's stock for each of the Shea shares sold to them. This would provide \$577,500 to the hospital, as well as 33,000 shares in Labatt's stock. According to the minutes of this meeting, "This proposition was thoroughly discussed and unanimously approved."

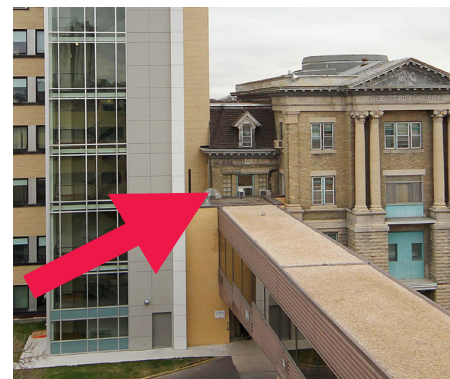
The money obtained was used to add the Cornish Wing to the hospital in 1957. This meant they had to demolish all but a few metres of the original 1900 wing of the hospital. You can see in on the left side of the photo below the small sliver of the building that was left. The demolition also included the removal of an observation dome seen in the photo above. The demolition and the new addition cost \$4,250,000.

The official opening of the Cornish Wing was held Sunday, December 8, 1957. Several members of the government, including the Mayor of Winnipeg (Stephen Juba), the premier and the Lieutenant-Governor of Manitoba attended the ceremonies. The new wing was blessed by the Most Reverend Pocock, Archbishop of Winnipeg.

Immediately following the opening ceremonies, guests were invited to have tea and "dainties" prepared by the Ladies' Auxiliary. In the following week, many people attended afternoon and evening tours of the new wing. Members of the Clergy and Religious Orders toured the wing on Monday afternoon. Physicians "and their wives" attended the tour that evening. Members of the public toured the wing on the following three days, with Friday reserved for hospital staff and their family and friends. Each tour culminated in a light meal of tea, sandwiches and dainties.

On Sunday, January 21, 1962, a memorial plaque was dedicated to the Shea family for their wonderful donation to the hospital. Opening remarks were made by Mr. W.J. Condo, Chair of the Advisory Board, and Mr. R.P. Schlingerman unveiled the plaque. The plaque was blessed by the Most Reverend George B. Flahiff. A tea was hosted by the Misericordia Sisters in the hospital auditorium.

The Misericordia Heritage Collection contains the minutes, letters, photographs, and programmes relevant to the Shea Family donation and the building of the Cornish Wing. We are happy to show the Collection to anyone who wishes to see it. If you are interested in viewing the Collection, please contact us at 204-381-6286 or bapaterson@tru.ca.



Mission Moment

Mirna Alberto, Volunteer Services Coordinator

Hospitality: A big shout-out to security staff at MHC for living the Mission and extending a warm welcome to Westgate Collegiate students and their teacher during their recent visit to volunteer in the Misericordia Place gardens.

Thank you for going above and beyond to ensure they felt welcome!



Mission Moment

Jaclyn Desautels, Manager, OR & MDR

My boss goes above and beyond!

Roberta Fransishyn, Director, Acute Care, is not just detail oriented and the most organized person I know, she is kind, patient, diplomatic, straightforward and clear.

Roberta has been a role model of mine for many years. She is always willing to help, share knowledge and build me up, not only in my career but also in my personal life. I owe every ounce of success I have as a nurse and a mom to having an incredible boss. In terms of retention of nurses I will say this "People don't leave their jobs they leave their managers." In my case, I will never leave my job as I know how lucky I am to work under such an impressive nurse and person.

I have much more to learn from her and intend on picking her brain for many years to come.



IN
APPRECIATION

I had cataract surgery in January and March and I just wanted to say that I found your staff phenomenal.

My pre-op nurses were April and Angela, I don't remember the names of the surgical staff or the post-op staff but everyone was very professional, pleasant, polite and very caring.

Please thank everyone for my care and keep up the good work.



SAVE THE DATE!
**MHC STAFF
APPRECIATION
BARBECUE**
.....
TUESDAY, JUNE 11

Join MHC's Fitness Committee, West Broadway Biz and GetChecked Manitoba at the 2019 Bike to Work Day pit stop!

Monday, June 17
from 6:30 - 9 a.m.



NEW HIRES

Darlene Jackson
RN, Ophthalmology Clinic

Angela Frost
HCA, C6/ LTC Float Pool

Shannon Zywna
RN, Cornish 2

Kurt-Antonio Sharpe
Spiritual Health Associate

Theo Robinson
Spiritual Health Associate

Nelaiza Aguilar
Ophthalmic Photographer,
Ophthalmology Clinic

Leanne Roberts
CRN, Clinical Resource Team

Harwinder Gohal
Power Engineer 3rd Class,
Plant Services

Kevin Nguyen
Financial Analyst, Finance

Kara Scott
Manager,
Patient & Resident Food
Services

Jayden Frers
Patient Registrar,
Patient Registration

Almaz Ghebremedhin
HCA, Misericordia Place 2

Chelsey Buhler
RN, Cornish 2

Manbir Sran
RN, Cornish 6

Patricia Delos Santos
Clerk,
Health Information Services

Kayla Dick
RN, Cornish 3

Joyce Ann Non
RN, Misericordia Place 1

RETIREEES

Kim Tram
Distribution Aide, Stores

Mary Senkiw
Inventory Control Clerk, Stores

Leslie Cottrell
Engineer, Plant Services

Jo-Anne Vieville
RN, Ophthalmology Assessment Unit

Linda Palacpac
HCA, Cornish 2

Yvette Francis
Patient Registrar, Patient Registration

Sheree Hibbs
RN, Ophthalmology Assessment Unit

Health & Safety Corner

Jenifer Downie, Occupational Health Nurse

Protecting Yourself From Sun Exposure

I'm assuming that most people are just as excited as I am to have finally reached warmer weather! With summer right around the corner, I thought it would be a good time to remind us all to protect ourselves from the harm that UV rays can cause, even on cloudy days. UV rays are a part of sunlight that is an invisible form of radiation. These rays may cause damage to connective tissue and increase the risk of developing skin cancer.

Tips for protecting yourself:

- Avoid prolonged exposure to the sun when possible
- Wear sunscreen with a minimum of SPF 15. "15" means that a person can stay in the sun 15-times longer before burning. Apply liberally at least 20 minutes before sun exposure, and reapply every two hours
- Wear wide-brimmed hats and sunglasses with UV protection. Take breaks in shaded areas

Remember: Sunburn is not immediately apparent. Symptoms usually start about four hours after sun exposure, worsen in 24-36 hours, and resolve in three to five days. They include red, tender and swollen skin, blistering, headache, fever, nausea, and fatigue.

First Aid

- Take aspirin, acetaminophen, or ibuprofen to relieve pain, headache and fever
- Drink plenty of water to help replace fluid loss
- Comfort burns with cool baths or application of cool wet cloths
- Avoid further exposure until the burn has resolved
- Use moisturizing cream or aloe to provide additional relief.

Here's to a great summer!

THE
COMMUTER CHALLENGE!



June 2 - 8, 2019

REGISTER NOW!

SUMMER SOLSTICE CELEBRATION

Great West-Life Rooftop Solarium
June 27 @ 2 p.m.

More events to celebrate
Indigenous Peoples Day, June 21,
to be announced!