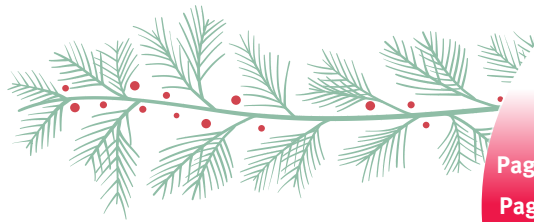




**MISERICORDIA**  
Health Centre  
*The future of care*



**M-NET**  
MHC Intranet



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NOVEMBER/DECEMBER 2019

# Life @MIZ

A NEWSLETTER FOR MHC STAFF, PHYSICIANS & VOLUNTEERS

## PRESIDENT'S MESSAGE: WISHING YOU JOY AND PEACE



Misericordia is renowned for our caring and compassion, and no season demonstrates this better than Christmas!

The holiday season is always special at Misericordia: Angel Squad angels waving along the Maryland bridge, the inspiring Celebration of Light, Santa ho-ho-ho-ing at tea with our residents and at our children's party, the Balmoral Hall students' Day of Giving, inspiring carols wafting through the halls, mouth-watering aromas of turkey dinners, creative decorations throughout our centre ... and so much more.

Our values of caring, respect and trust are emulated during all these internal festivities, but I also want to acknowledge those we touch outside of Misericordia – from preparing hampers for those in need, sponsoring a local school family to other community giving.

I know Christmas is always a revered time of giving and of sharing, but I feel truly fortunate to see our Mission of compassionate care in action every month of the year.

I am inspired by the blessings Misericordia has received – not only in terms of the continued support of our generous donors, but the dedication and compassion of our staff, volunteers and physicians.

Christmas is also a time of reflection and giving thanks. I am grateful for MHC's successes – and for opportunities to improve.

The new year is almost upon us: I hope you also find some restful time to recharge as you enjoy time with your family and loved ones this festive season.

Our Corporation, Board of Directors and senior leadership team join me in expressing our appreciation for your continued efforts in living our Mission and values.

Have a happy and healthy Christmas!

Wishing you joy and peace,

Caroline DeKeyster



"Good news from heaven the angels bring; glad tidings to the earth they sing."

– Martin Luther

## MHC FOUNDATION: ANGEL SQUAD 2019

Karen Woloschuk, Executive Director,  
MHC Foundation

The 24th annual Angel Squad was once again an incredible success and a fun event, thanks to the amazing host of angels that came out to support the Foundation! We are so very grateful to all of the staff, volunteers, community members and our neighbouring schools who came out to support Angel Squad, including students from Mulvey School, Westgate Mennonite Collegiate, Balmoral Hall and St. Mary's Academy.

We are very grateful to our 2019 sponsors: MacDon Industries Ltd., Starbucks for the donation of coffee and hot chocolate, our media sponsor Winnipeg Free Press and our print sponsor, Quantum Graphics and Consulting.

Funds raised through Angel Squad ensures our patients and residents receive the compassionate care they need through the provision of essential health programs, equipment and services.

Thank you to each and every Angel that helped to ensure that Angel Squad was a wonderful event! We would like to once again recognize the Angels in Environmental Services and Laundry who helped with set-up and clean-up. We couldn't do it without your support!





## HEALTH-CARE AIDE APPRECIATION DAY

Jennifer Taylor, Director, Long-Term Care

**The resident care managers, unit managers and I wanted to celebrate our beloved health-care aides!**

Thank you for:

- staying on for another shift when we are short
- your kindness to all of the residents, clients and patients
- respecting all of the family and friends of the residents, clients and patients
- working as a team to get all the work done
- taking direction from the nurses and the managers
- coming up with new ideas to make our work place better
- taking on new tasks when you are asked and seeing the need
- learning new things
- being flexible
- being AWESOME!



"I just wanted to say how nice everyone is at the Dr. Stockl eye clinic in the Misericordia Health Centre. I take my dad there and the front desk people are very pleasant."  
– Barb Borden



- What:** a chance to learn tips, tools and techniques to successfully transition into the workplace during their first year of independent practice.
- Who:** nurses who graduated between January 2019 and January 2020  
Managers, supervisors and educators of new nursing grads are also welcome.
- When:** January 17, 2020

To register in LMS: [sharedhealthmb.learnflex.net](https://sharedhealthmb.learnflex.net)

For more information contact Cindy Hoff at [choff@wrha.mb.ca](mailto:choff@wrha.mb.ca) or 204-926-7047

## COMPASSIONATE CARE

Gayle Dyck, RCM

**It's important to celebrate successes, whether big or small!**

A surprise graduation party was held for Johanna Tucker and Evelyn Horton, nurses on MP1, who completed a 10-day session called *Compassionate Care* from Palliative Care Manitoba.







## INTERNATIONAL VOLUNTEER DAY

December 5, 2019 marked International Volunteer Day, a global celebration of volunteers. We are extremely grateful for all of Misericordia's wonderful volunteers. Volunteers are truly the heart of an organization – thank you for continuing to have a positive impact on staff, residents and visitors at Misericordia Health Centre. Last, but not least, hat's off to our two amazing Volunteer Coordinators, Lynn Horton and Mirna Alberto.



**International Volunteer Day**



Tyler Brown, Manager, Security

A MHC visitor lost a very sentimental bracelet on site and had little hope of finding it. MHC staff went the extra mile to find and hand deliver it!

I can't believe that the bracelet has been found. Thank you both, the concern that Misericordia has demonstrated will never be forgotten! -Virginia S.

## MISERICORDIA PLACE FASHION SHOW

Jayne Nixon, Recreation Facilitator

**Residents watched models strut along the catwalk**

Ana Anusic, Recreation Facilitator at Misericordia Place, hosted the annual Fashion Show to a lively crowd of residents. Many thanks to our fabulous models, volunteers and staff who made this event a success.



## LONG SERVICE RECOGNITION

The long service and retirement dinner took place on November 21, 2019. Thank you to all for your continued service!





# ANNUAL MISERICORDIA GALA

Karen Woloschuk, Executive Director, MHC Foundation

**Save the date: November 19, 2020**

Thanks to your incredible support,  
the 21<sup>st</sup> annual Misericordia Gala raised

**\$100,000**

to provide exceptional care for our  
patients and residents through a diverse  
range of health-care programs.

*Thank you for supporting  
better health  
for all Manitobans!*



## NATIONAL DIGITAL HEALTH WEEK

Submitted by Digital Health

November 11-17 was Digital Health Week in Canada. Across Manitoba, advancements in technology are transforming the delivery of health care as investments are made in tools that support the work of clinical providers and increase patient involvement in the delivery of care.

### Did you know?

- eChart Manitoba is our province's electronic health record (EHR). It compiles information from many existing systems in Manitoba into one place, allowing a single location where providers can view filled drug prescriptions, lab results, immunizations and X-ray reports.
- MBTelehealth (MBT) provides Manitobans with access to health services without the need to travel outside their home community. Connecting patients to the information and services they require to manage their health closer to home allows providers to overcome the barriers of distance, time, and expense.
- MBT videoconferencing enables organizations like the Manitoba Adolescent Treatment Centre to provide specialized mental health services in rural and northern communities.
- Electronic Medical Records (EMRs) are digital versions of paper charts that allow providers to access patient information. In Manitoba, 94 per cent of Primary Care Providers (NP/FPs) are using an EMR.







## COLD WEATHER REMINDER

Kelly Cormack, Manager, Plant Services

### 'Tis always the season to play it safe

Once again the colder weather has returned and MHC offices and rooms may not be occupied as they usually are. If you're the last person to exit an area for the night or weekend, please ensure all windows are closed and the lights are off. Windows left open overnight can freeze water lines, causing them to burst and cause extensive damage!

If there is a temperature control issue in your area, the first course of action is to inform your manager so they can contact Plant Services with the concern(s). Please do not order heaters or bring a heater from home. For temperature control issues, contact Plant Services.

Seasonal decorations are a wonderful addition to our facility, but they may find their way to creating unsafe situations. Please refer to policy 100.030.003 - Decorations – Electrical Safety or contact Plant Services to consult.

Resident and employee personal electronics/electrical devices need to be checked and tagged by our Electrical Department. For more information, please review policy 100.030.004 - Electrical Equipment (Facility/Non-Facility Owned).

Please call ext. 8211 to report any concerns.

On behalf of Plant Services, thank you for your cooperation.

## MISERICORDIA'S GOT TALENT

Jayne Nixon, Recreation Facilitator

### Staff and residents came together to put on an amazing show!

Recently at Misericordia Place, Ana Anusic, Recreation Facilitator, hosted a talent show. This show featured some of our very talented residents and staff. Two residents, Doris Loewen, pianist and Leonard Carlson, violist, played together to a packed house. Thank you to family, staff and residents who came out to enjoy this fabulous concert.



## SHH, SLEEP STUDY IN PROGRESS

Maureen Hamonic, Manager, Rehabilitation Services/Sleep Disorder Centre

### A reminder about day-time sleep studies

On occasion, the Sleep Disorder Centre runs daytime sleep studies. Many people use the hallway that runs between the Wolseley East and West buildings. However, when the doors are closed and there is a sign indicating a study is taking place, please whenever possible avoid going through this hallway. If you need to use this hallway, please limit your conversation while passing through.



## MAKE SURE YOU'RE SECURE

### New password rules are in effect

As part of Shared health's continuing efforts to improve the security of Manitoba's health-system information, Digital Health is implementing new password requirements for accessing Manitoba's health-care computer systems.

Read the memo on M-NET for the new requirements and to learn more.



Shared health  
Soins communs  
Manitoba



## NEW HIRES

Bonnie Maksymchuk  
GLPN, MP2

Brent Wuerfel  
HCA, LTC Float Pool

Stacy Stephen  
Respiratory Therapist,  
Respiratory

Kathryn Pietryk  
RN II, Health Links

Ada Timog  
RN II, PACU/DS/POAC

Doug Johnston  
Refrigeration Mechanic,  
Plant Services

Teodoro Cayabyab  
HCA, MP2

Baruch Akbashev  
Electronic Technologist,  
Plant Services

Filip Djukic  
Respiratory Therapist,  
Respiratory

Rubylyn Diccion  
RN II, C2

Merlin Mary Joseph  
LPN, LTC Float Pool

Jagdeep Kaur Dhillon  
HCA, LTC Float Pool

Angela Harrysingh  
Social Worker, Social Work

Anita Jenin  
Director, PHCC

Marina Feldman  
Laundry Attendant I,  
Laundry and Linen

Jocelyn Monaghan  
Rehab Assistant,  
Physiotherapy

Tracy Pales  
Staffing Clerk, Staffing

Kristel Sabio  
LPN, MP3

Breanne Lucky  
Communications  
Coordinator, Foundation/  
Communications

## RETIREES

Andrea Camp  
Respiratory Therapist, Respiratory

Lubica Alexy  
Customer Service Clerk

Vicki Sololowski  
RN, MP2



## WISHING YOU A VERY MERRY CHRISTMAS AND A JOYOUS HOLIDAY SEASON

