

Misericordia Health Centre Foundation

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I/we wish to make a gift of:

Email:

\square \$50 \square \$75 \square \$1	00 🗆 \$200
OR I prefer to give \$_	

/we wish to contribute through:	
☐ Cheque (made payable to the	
Misericordia Hea	alth Centre Foundation)
□ Visa □ MasterCa	ırd
Card #:	
Expiry Date:	
Name on Card:	
Signature:	
Name:	
Address:	
City:	
Prov.:	PC:

☐ Please recognize this gift in publications as

☐ For recognition purposes, I/we wish to remain anonymous

☐ I am considering a bequest and would like more

☐ I have included the Misericordia Health Centre Foundation in my will

An official tax receipt will be mailed under Revenue Canada Taxation Registration #11904-2174-RR0001

The information you have provided is kept in confidence and only used to keep you informed about our activities, special events, funding needs and news. The Foundation special events, funding needs and news. The Foundation does not rent, sell or trade any personal information with third parties.

Thank you for your support!



Misericordia staff lives the legacy of our Founders, the Misericordia Sisters, and their motto of compassion of the heart for those in need

WORK:

- 1,239 people work at Misericordia **Health Centre**
- 10,704 combined years of service
- Longest-serving employee: 58 years

VOLUNTEER:

• 418 volunteers contributed 15,553 hours

DONATE:

• 938 generous donors gave \$1,096,831 to our MHC Foundation





#MHC



@MisericordiaMB

#MHCFamily



Vision

Misericordia Health Centre is a leader in healthy aging through compassion, innovation and excellence.

Mission

Misericordia Health Centre is a leading provider of specialized and long-term care programs designed to meet the needs of the aging population in accordance with the Catholic tradition of ethical and spiritual values through the legacy of the Misericordia Sisters. We serve Manitobans through programs unique to Misericordia: Eye Care Centre of Excellence, Provincial Health contact Centre and Sleep Disorder Centre.

Values

Caring • Respect • Trust



WHAT WE DO

WHO WE ARE

2018-2019





misericordia.mb.ca

Acute Care is when a patient receives active but short-term treatment for a serious or distressing injury or illness

AMBULATORY CARE:

- 4.462 cast clinic visits
- 1,135 MHC for Lungs visits
- 1,555 Easy Street visits

COMMUNITY IV PROGRAM (CIVP):

- Opened November 28, 2018
- 24% increase in nursing assessments for 2019

CLINICAL RESOURCE TEAM (CRT):

• **8,989** eye emergency visits

SLEEP DISORDER CENTRE:

- 3,066 overnight sleep studies
- 2,551 home sleep studies
- 3,157 prescriptions for devices to treat breathing problems

PEDIATRIC DENTAL:

• 695 pediatric dental surgeries

EYE CARE CENTRE OF EXCELLENCE:

- 40,219 patients assessed and treated in eve clinics
- 11,914 ophthalmology surgeries performed
- 2,679 patients received care at U of M ophthalmology residency clinic
- 121 corneal transplants facilitated by the Misericordia Eve Bank

PHCC is an internationally-recognized contact centre supporting health and social service delivery through 22 telephone-based programs



Phone: 204.788.8200 Toll Free: 1.888.315.9257

• 114,826 Manitobans called

ouncial Health

Acute Care

Dial-@-Dietitian

1-877-830-2892 Call 788-8248 in Winnipeg

• 2,699 Manitobans called

MANITOBA PARENT LINE:

Phone: 204.945.4777 Toll Free: 1.877.945.4777

> • 1.188 callers connected to trained parent counsellors





Travailler ensemble pour gérer votre santé

Phone: 204.788.8688 Toll Free: 1.866.204.3737

447 clients enrolled

Long-Term Care encompasses services to help people live as independently and ong-Term safely as possible

RESPITE CARE:

• 16 beds with 212 admissions

TRANSITIONAL CARE UNIT (TCU):

- Opened August, 2018
- 23 beds with 198 admissions

PRIME:

•69 clients enrolled with 16 new clients this year

INTERIM CARE:

• 88 beds with 207 admissions

MISERICORDIA PLACE PERSONAL CARE HOME:

• 100 beds with 40 admissions

DIAGNOSTIC IMAGING:

- 8,574 ultrasounds
- **4.966** X-rays
- 8.327 CT scans

DI OUTPATIENT CENTRE:

• Opened April 1, 2019 for CT scans

SOCIAL WORK:

- 3.811 visits
- 805 referrals

PATIENT REGISTRATION:

• More than 54,000 outpatient visits registered

FOCUS ON FALLS PREVENTION VISION SCREENING PROGRAM:

 642 seniors vision-screened and checked by an optometrist

DIAGNOSTIC SERVICES SHARED HEALTH:

• 3,843 emergency point-of-care tests

HEALTH INFORMATION Clinical Services **SERVICES:**

• 14,797 reports transcribed

SPIRITUAL HEALTH **SERVICES:**

- 312 chapel services
- 1,560 individual visits

RECREATION:

- **60** art workshops
- 223 Music and Memory sessions

NUTRITION SERVICES:

- 247,010 resident and patient meals served
- 87% average satisfaction rate