

FAMILY UPDATE



December 17, 2021

Changes to keep our residents safe

We have been made aware that we have had a staff member test positive today. We are assured that they did not present to work when experiencing symptoms. However, under an abundance of caution we are taking the following precautions:

- Reducing the number of residents in the dining rooms to one per table
- Suspending all group activities
- Keeping residents apart as much as possible
- Providing extra cleaning in common areas
- Canceling our Christmas Café on December 21, 22, 23

We will continue to provide 1:1 recreational and spiritual care interactions with residents and will continue to monitor all residents for COVID-19 symptoms. Our visitation for designated caregivers and general visitors will not change.

I feel confident that these are cautionary measures. I am sorry that our Christmas fun will be reduced. I believe taking these measures can prevent any further actions having to be taken.

Please contact me or the Resident Care Managers with any questions or concerns.

Yours sincerely,

Jennifer Taylor, Director, Long-Term Care

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