

FAMILY UPDATE



December 31, 2021

New visitation restrictions in response to COVID-19

As per new guidelines from the province, general visitors are not permitted in long-term care facilities at this time. General visitors are defined as family and friends who visit for social reasons.

Other changes to our visitation policy include:

- **No unvaccinated designated family caregiver visits**
- **No social leaves; only necessary medical appointments**
- **Only one designated family caregiver at a time**

A designated family caregiver is someone identified by a resident (or substitute decision maker) as their caregiver. End of life visitation measures will be assessed on a case-by-case basis.

We recognize the importance of ongoing connection with family and loved ones, and we encourage this connection to continue in other ways while in-person visits are limited:

Phone

Your loved one is just a phone call away:

MP1: 204-788-8431

MP2: 204-788-8432

MP3: 204-788-8433

Mail

A letter is a treasured gift. Send them to:

Resident's name, Room #

c/o Misericordia Place

44 Furby Street

Winnipeg, MB R3C 1A2

misericordia.mb.ca

Email

Send a message directly to a loved one with MHC's Email a Resident portal:
misericordia.mb.ca/contact-us/email-a-resident

Video chat

If you have the technology, we'd love to help you connect using a video call service. Contact your love one's care team to schedule a video call.

We thank you for your patience during this time. Be assured we will continue to follow public health's guidance, closely reviewing visitation policies and processes to ensure the safety of our residents, staff and the community.

Please contact me or the Resident Care Managers with any questions or concerns.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Taylor". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Taylor, Director, Long-Term Care
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