

# **FAMILY UPDATE**



January 25, 2023

### MP2 gastro update

The gastroenteritis outbreak on MP2 is ongoing but we will see the end of it very soon!

### Ryan—on the job to fight infection!

Say hello to Ryan MacDonald, our new Infection Control Support Associate! Ryan will work handin-glove with Misericordia Health Centre's infection control team.

He will be at MP on Mondays, Tuesdays and Wednesdays and can be found, for now, in the reception area. We are happy to have Ryan here to help us always ensure we're doing everything we can to keep our residents and staff safe. Welcome, Ryan!



Ryan MacDonald, infection fighter!

# Every experience matters. Share yours with us. contact us Telephone: 204-926-7825 Email: clientrelations@wrha.mb.ca Take the 2-minute survey at wrha.mb.ca/experience-survey or scan the QR code.

## Share your experience

The Winnipeg Regional Health Authority Service Experience Survey allows patients, residents and clients to provide feedback to improve services and better meet Manitobans' health-care needs. It is easy to do—just three questions—and an opportunity to make a big difference!

Go to <u>wrha.mb.ca/experience-survey</u> to share your thoughts and ideas.

### MHC taking a strategic path forward

We are excited to share Misericordia's new 2022-26 strategic plan with you!

It was formulated with input from all sectors, including residents, family and staff.

We always say there is more to Misericordia than meets the eye, and this report definitely showcases the unique programming MHC provides to Manitobans.

You can read the plan here.



### Let's be more Alzheimer's Aware

January is Alzheimer's Awareness Month. Take some time this month to learn about the <u>First Link program</u>—Canadians' link for dementia support—and don't hesitate to reach out to the <u>Alzheimer Society of Manitoba</u> for additional help, including support groups, education opportunities, social programs and counselling through their Dementia Helpline.

### Visiting hours update

Currently, both designated caregivers and general visitors are welcome to visit at any time convenient to them. When outbreaks occur we limit general visitors.

Yours sincerely,

Jennifer Taylor, Director, Long-Term Care

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