

FAMILY UPDATE



June 21, 2021

Hello everyone,

This week for our family update we're sharing a story of our support workers—a valuable addition to our team!

Health-care support, care at Misericordia Place

Six additional support staff at Misericordia Place have been a blessing to residents.

The support workers began arriving at MP in April. They all took a week-long micro-credential course—a partnership between the Manitoba Government and Red River College announced last November to create more help for personal care homes and long-term care facilities across Manitoba.

Karen Lebeau took the course in December. She says it included remote learning and two days of in-class practical training with nurses at Red River College.

Karen clearly answered the call because she cares.

"I like providing a caring environment for our elders. They deserve comfort and wellness."

Karen and her fellow support workers help with things like snack preparation, fluid rounds, grooming, recreation and outdoor activities. They also provide extra personal

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attention and companionship that health-care aides at MP may not always have time to do as they're attending to residents' needs.

"We help them feel comfortable and calm, providing support and encouragement. Basically, we're like their friends. We're companions," Karen says.

"If they have a favourite snack. Like, some really like toast at a certain time, and just to take that time and do it makes you feel good. It makes them feel good too."

Karen says they take residents outside each day. After a long winter, and the impact of COVID-19 on family visits, the outdoor breaks have a noticeable impact on mental wellness.

"It's wonderful for them. Some of them don't have family members here, in Manitoba, so it's nice to be able to give them care and get them outside."



Beauty in bloom

Misericordia residents, visitors and staff have a lovely space to enjoy fresh air and greenery.

A special thank you to families and the Misericordia Health Centre Foundation donors for helping fund the flowers!

Yours sincerely,

A handwritten signature in black ink that reads "Jennifer Taylor". The signature is written in a cursive, flowing style.

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