

FAMILY UPDATE



October 8, 2024

Hello residents, family members and friends,

I am pleased to share a tentative agreement has been reached with unions representing health-care support workers.

This means the anticipated work stoppage scheduled to begin earlier today will not occur.

We appreciate your patience and understanding as work to transition to normal operations continues.

At Misericordia our values are caring, respect and trust – and I believe these core values helped everyone work as a team to make a challenging environment more manageable.

I want to especially thank our residents and visitors! We appreciate all the support and encouragement shown to our staff in the past weeks; it meant a lot.

As always, if you have any questions, please do not hesitate to call a resident care manager or myself.

Yours sincerely,

A handwritten signature in black ink that reads "Jennifer Taylor".

Jennifer Taylor, Director, Long-Term Care

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