

Minutes

Meeting Date: February 6th 2024 **Meeting:** Family and Resident Advisory Council (RAC)

Time: 10:30am to 11:30am

Resident Attendance: MP1: 4 Residents, MP2: 3 Residents, MP3: 3

Staff Attendance: Aliyah (Social Worker), Nadia (Recreation), Erin (Recreation)

Welcome Here & Meeting Called to Order at 10:30am by SW

Introductions: Name tags provided for all residents/staff in attendance as per request from previous RAC.

Resident Advisory Council Prayer

Resident Advisory Council (RAC) Overview:

A space for residents to come participate in a meeting to voice their needs and concerns. A space for residents to have input on the activities, policies and issues affecting their lives in this facility. A place to receive updates about the PCH.

Old Business: Our last Resident Council meeting was in November of 2023, which was the last resident council for the year. Recreation update on Christmas decoration schedule was provided by Erin & Nadia. Spiritual health update on Christmas events (Carols and celebrations) for December, 2023 was provided by Miriam. A group self-care activity was facilitated by Social Work Student, Faith. Updates in the home includes new furniture in the building, new resource guide section in the library and the new stainless-steel ID bracelet.

New Business: Recreation will be hosting a Valentines Day party on the 14th for all residents, there will also be art/crafts, trivia and bingo that falls within a Valentines Day theme throughout the month. Raised garden beds will be in place for the summer, we are looking for input on what types of fruits/vegetables we would like to see planted in the raised garden beds and to get an idea of residents who may be interested in partaking in this project.

Round Table:

<p>Standing Item:</p> <p>Door Access</p>	<p>RAC members finding it difficult to gain entry to the building after 6pm as a result of the Furby doors closing after 6pm. RAC members feel it is unsafe to navigate entering the</p>	<p>Follow up:</p> <p>Front Furby doors allow for exiting after 6pm, but still no entry past 6 pm Residents can phone nursing dept to be granted entry. Back link</p>
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	building through the back entrance in the evenings	doors continue to be open with card access 24/7.
Standing Item: MP2, MP3 Noise Concern	RAC members note that In the evenings they often hear staff chatting with one another quite loudly outside of resident rooms when residents are trying to get settled for bed and note this is disruptive.	Follow up: RCMs have reminded staff during huddles to be mindful of the volume of conversations in the evenings. Residents have noted there is an improvement.

Bill of Rights at Misericordia Place:

At Misericordia Place we have a Resident's Bill of Rights, this is posted on every unit in the common areas. The Bill of Rights and Responsibilities is reflective of Misericordias core value of caring, respect and trust and is intended to facilitate mutual cooperation, effective communication and a trusting, healing relationship between residents and staff.

During each Resident Advisory Council meeting we will continue to review the Bill of Rights. We would like to seek feedback as to if you feel your rights are being followed/acknowledged, and if not- the recommendations you have as to what we as a facility could do better to ensure your needs, and the needs of other residents here are being met appropriately. [Accepted by Residents at RAC February 6th 2024](#)

Next Resident Advisory Council: Will be held on April 2nd 2024, with guests from the Food Services Department here at Misericordia Health Centre/ Misericordia Place- Mirajoy (Food Service Manager) and Anna (Registered Dietician).