

Minutes

Family and Resident Advisory Council (RAC) Elder Abuse Awareness Day Presentation

Meeting Date: June 4th 2024 **Time:** 10:30am to 11:30am

Resident Attendance: MP1: 3 Residents, MP2: 3 Residents, MP3: 6 Residents

Meeting Led by: Aliyah (MP Social Worker)

Guest Speakers: Faith (Social Work Student), Mercy (Social Work Student), Nina Labun (Chief Nursing Officer)

Welcome Here & Meeting Called to Order at 10:30am by SW

Resident Advisory Council Prayer: (Led by Nadia, Spiritual Health Practitioner)

Resident Advisory Council (RAC) Overview:

A space for residents to come participate in a meeting to voice their needs and concerns. A space for residents to have input on the activities, policies and issues affecting their lives in this facility. A place to receive updates about the PCH.

Old Business: Our last Resident Advisory Council was held on April 2nd 2024, Mirajoy (Food Services Manager) and Anna (Dietician) were guest speakers and shared information about their roles within the facility and shared general information about the RDF (Regional Distribution Facility), which is where all of the meals at Misericordia Place are made and supplied from. Mirajoy and Anna sought feedback on the overall quality, quantity and diversity of the food served on site.

Elder Abuse Awareness Day Presentation by Social Work Students:

Goals of Presentation:

- Recognize warning signs of elder abuse
- Recognize ageism
- Respond safely and supportively
- Find help in your community

Everyone has the right to be safe and free from abuse or neglect. We have a shared responsibility to create safe, strong, healthy communities. We start here with the non-negotiables: Everyone has the right to be safe and free from abuse or neglect. We have a shared responsibility to promote respect for all members of our society and to work together to create safe, strong, healthy communities. Everyone has a role to play, and we need every person to make their unique contribution. Definition of ageism and abuse, along with explanation of all types of elder abuse (Financial Abuse, Physical Abuse, Neglect, Emotional Abuse, Sexual Abuse) provided in detail, along with what can be done to prevent cases of elder abuse and how to go about reporting suspected abuse against elders.

Bill of Rights at Misericordia Place:

Residents reminded that at Misericordia Place we have a "Bill of Rights" posted in all common areas of the home. The Bill of Rights encompasses the rights residents can expect to receive here at Misericordia Place. Bill of Rights audits continue to be completed at every RAC meeting, along with individual audits at random.

Ethics Committee Update: (Shared by Chief Nursing Officer Nina Labun)

Round Table:

Standing Item: Door Access	RAC members finding it difficult to gain entry to the building after 6pm as a result of the Furby doors closing after 6pm. RAC members feel it is unsafe to navigate entering the building through the back entrance in the evenings.	Follow up: Throughout summer months, front door access will be extended to later time. Residents can phone nursing dept to be granted entry past this time. Back link doors continue to be open with card access 24/7.
Standing Item: MP2, MP3 Noise Concern	RAC members note that In the evenings they often hear staff chatting with one another quite loudly outside of resident rooms when residents are trying to get settled for bed and note this is disruptive.	Follow up: RCMs have reminded staff during huddles to be mindful of the volume of conversations in the evenings. Residents have noted there is an improvement.

Next Resident Advisory Council: Will be held on September 10th 2024 at 10:30am.