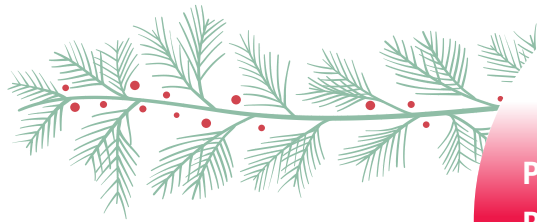




**MISERICORDIA**  
Health Centre  
*The future of care*



**M-NET**  
MHC Intranet



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DECEMBER/JANUARY 2021-22

# Life @MIZ

A NEWSLETTER FOR MHC STAFF, PHYSICIANS & VOLUNTEERS

## PRESIDENT'S MESSAGE: GRATITUDE FOR FAMILY



This time of the year is always an opportunity to consider past and present seasons and those things we can feel grateful for. Christmas, for me, has always meant family and memories of time spent together. These things are an abundant source of gratitude in my heart.

When growing up, my family's time revolved around our bakery business. Naturally, baking was always a big part of Christmas for us. When my children were young plans around baking would start as early as November. Their grandma took the lead in the planning, and week by week the baking master plan would develop. This activity still bonds my family today, marked by cookies and gingerbread and the sharing of special

baking with family, friends and neighbours.

Christmas is also a time for family birthdays. We have several birthdays that coincide with the season, so birthday cakes and family birthday dinners abound and add to our celebrations.

Our Christmas traditions are a blend of Belgian—St. Niklaas', speculaas and chocolate for giving and tree decorating—and Ukrainian celebrations using Julian calendar for another Christmas on January 7. Our second Christmas comes with a special Christmas eve tradition of a late meal of 12 meatless dishes, Sviata Vecheria (or Holy Supper), and reminiscing about family stories from the year. This year we also plan to revive some fun family traditions like making oliebollen (a delicious deep-fried ball filled with bits of apple served warm and dipped in icing sugar) and going for a skate for the new year.

I hope that you find peace, joy and gratitude through being with friends and family and from your traditions and warm memories. I believe in cherishing the people in my life and being thankful for them. I am thankful for all of you, my Misericordia Family, and I wish you and yours a wonderful season. However you celebrate, and whatever your traditions may be, I hope you will make some good memories with the people closest to you.

Caroline DeKeyster

cdekeyster@misericordia.mb.ca



Misericordia Family members & Angels, Kris and Caroline

## ANGELS ARE ALL AROUND US!

Kris Gladwell, President & CEO  
MHC Foundation

What an Angelic day! Sunshine and beautiful weather heralded the return of Misericordia's flock of Angels! After an in-person hiatus for 2020, the cherished Angel Squad returned for its 26th year on November 30. Volunteer Angels masked up, donned halos and wings and hit the streets to kick-off the holiday season of giving.

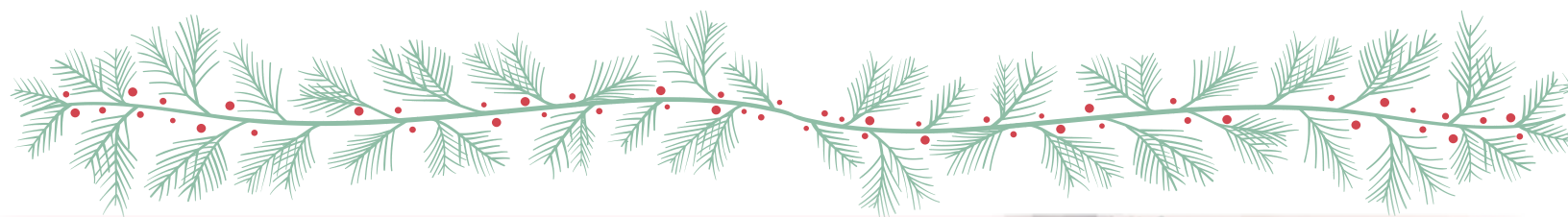


Thank you to everyone who participated in this much-loved community campaign! From our amazing volunteers who joined us bright and early, to the department heads dressed in Angel regalia, to all who purchased raffle and 50/50 tickets – thank you for coming together to share the holiday cheer!

Congratulations to Carrie Devlin on winning the holiday gift card raffle and to Brad Lucas on winning the 50/50 draw!

We also extend a big thank you to our Angel Squad sponsors – Hoya, MacDon, Mathen K. Mathen Medical Corporation, Manitoba Blue Cross, Qualico, Winnipeg Building & Decorating, and Starbucks – for their wonderful support. Thanks to their matching gift incentive, more than \$50,000 was raised!

We wish you all health, happiness, and joy this holiday season!



## 2021 STAFF CHRISTMAS DINNER

A beloved MHC tradition, the staff Christmas dinner with all the trimmings took place on December 14 and 15 this year in shifts to allow physical distancing!



## 6+ months since your second dose of the COVID-19 vaccine?



All health-care workers are encouraged to add some extra protection against COVID-19.

**Get your third dose today!**  
Find out more at [protectmb.ca](https://protectmb.ca)

## MHC PASSES ACCREDITATION

Congratulations to all areas of MHC for the efforts made to demonstrate to Accreditation Canada surveyors in September that MHC is committed to quality health care and patient safety. We have received the final Accreditation Report resulting from on-site survey assessments completed at 68 WRHA locations, including Misericordia Health Centre and Misericordia Place, and we have passed the requirements for accreditation. The report praises the WRHA, stating that "the organization is commended on its commitment to using accreditation to improve the quality and safety of the services it offers to its clients and its community."

## EMERGENCY 55 LINE FROM CELL

Not all staff have a desk phone, which means some rely solely on the use of a work cell phone. To reach the urgent "55" line for MHC emergencies from a cell phone dial 204-788-████. Please program this number into your cell phones as "MHC Emergency 55 Line" and only use it for emergency calls, never for main desk info. Thank you!

## STAFF SAFETY REMINDERS

With everything we have to think about these days it's easy to forget about safety. Tyler, our security manager, wants you to remember some simple things to keep you and your belongings safe: make sure you lock your vehicle, whether it be in the parkade or on the street. If its locked, hopefully they will just move along to the next vehicle.

Also remember that security escorts, also known as a safe walk, are also available upon request. Whether you need a escort to the parkade or Furby St., just call security at x8301 or dial zero for the information desk and we will be able to assist you.





## ANGELS ON THE STREETS

Halos were donned for the 26th annual Angel Squad on November 30 in support of Misericordia programs! MHC Foundation past chair and "Angel Squad Ambassador" Lisa Stiver (far right) spoke to media during the morning, explaining how generous donations support things like pediatric dental surgery take home kits for children, as well as important supports for people in our Transitional Care Units. "It's wonderful. It brings the community together."



## LONG-SERVICE RECOGNITION

The long-service and retirement recognition took place on November 25 in our auditorium this year. We are sincerely grateful to everyone honoured for their years of commitment to excellence and for living our Mission of compassionate care! Here are just a few of the dozens of retirees and long-service employees recognized:



Our senior leadership team help serve a Christmas dinner of turkey and all the trimmings on the C6 TCU.

## HELP KEEP OUT THE C-C-C-COLD!



As winter deepens, plant services asks us to remember to close all windows when leaving work areas. Unwanted cold air entering MHC can result in costly damage to infrastructure and waste energy. Contact plant services at x8211 or x8208 with any concerns about windows or exterior doors.



## NEW HIRES

**Alicia Champion-Taylor**, Client Service Clerk, Health Links – Info Santé

**Chantel Dubiel**, Client Service Clerk, Health Links – Info Santé

**Donna McTaggart Carlson**, Client Service Clerk, Health Links – Info Santé

**Dylan Devisser**, Client Service Clerk, Health Links – Info Santé

**Gina McMahon**, Client Service Clerk, Health Links – Info Santé

**Jasmine Stoddart**, HCA, MP2

**Josée Pelletier**, Respiratory Therapist, Sleep Disorder Centre

**Kidus Teklu**, Client Service Clerk, Health Links – Info Santé

**Laura Hjorth**, Client Service Clerk, Health Links – Info Santé

**Lori Jorgenson**, Spiritual Care Practitioner, Spiritual Health Services

**Michael Gergis**, Orthopedic Technician, Ambulatory Care Clinic

**Mónica Rubbelke**, HCA, MP3

**Paulette Espaldon**, RN, Health Links – Info Santé

**Quyen Tran**, RN, C2

**Rebecca Ferrufino**, Client Service Clerk, Health Links – Info Santé

**Shabana Peyawary**, Social Worker, Social Work

**Sharmayne Baldo-Oduca**, Client Service Clerk, Health Links – Info Santé

**Shea Kopen**, Social Worker, Social Work

**Simone Jannetta**, RN, Health Links – Info Santé

**Sydni Lane**, Communication Clerk, Information Services

**Tanis Lockhart**, RN, Health Links – Info Santé

**Toni Glenday**, Client Service Clerk, Health Links – Info Santé



**WISHING YOU A MERRY CHRISTMAS AND  
AND JOYOUS HOLIDAY SEASON**



## RETIREEES

NONE

