



MISERICORDIA

H e a l t h • C e n t r e

The future of care

May 1, 2020

Thank you!

We want to thank our resident/clients' family members, support persons and loved ones! We've received so many lovely cards, social media messages, emails, phone calls and donations to our Foundation thanking our staff. Right back at you! We appreciate your support as we work together throughout this pandemic.

Keeping you up-to-date

We continue to share information with families/loved ones as soon as it is available!

Please consider signing up **online** to get an email notification as soon as we've updated our website. The sign-up is on the right-hand side of the [Family Updates](#) page.

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Living in a virtual world

Our chapel streaming services are proving popular, which is wonderful. We are working on maximizing our Smart TVs to stream music concerts, movies, and other shows. We are also pleased to report our phone-in care conferences are going well with family members/support persons. Many residents/clients are enjoying using iPads to connect with loved ones. A reminder you can make an appointment to have a virtual visit! Simply contact the appropriate unit to arrange:

Cornish 2	204-788-8398	Manager: Martine McGinn	mmcginn@misericordia.mb.ca
Cornish 5	204-788-8128	Manager: Tania Maryalaya	tmarylalaya@misericordia.mb.ca
Cornish 6	204-788-8130	Manager: Stacey Morgan	smorgan1@misericordia.mb.ca
MP 1 & MP 3	204-788-8431	Manager: Gayle Dyck	gdyck2@misericordia.mb.ca
MP 2	204-788-8432	Manager: Tara Keyser	kyser@misericordia.mb.ca

Weather is warming up

The weather is finally warm enough that we can take our residents/clients outside. The Rooftop Garden & Solarium is available to Transitional Care Clients and we are working on getting our gorgeous Misericordia Gardens planted!



Suspension of visitors continues: inside and out

To ensure resident/client safety, please understand the visitor restrictions remain in place - and this means outdoor visits as well. We know this is a difficult message, especially with some businesses allowing outdoor patios and so forth, but the safety of our residents is paramount and we continue to follow the Shared Health directives carefully.

Packages are always welcome! Thank-you for complying with the direction to have all care packages wipeable (plastic, not cardboard or styrofoam).

Creative programming – also outside!

The warmer weather also means some new, creative recreation programming. We can now offer live music – outside! First up will be bagpipes. If bagpipes can't be heard by our residents inside, we don't know what will!

We are trying to ensure our daily programs also continues to include something physical like bowling or chair exercises.

Staying safe

Residents are adapting to staff wearing eye protection and masks. We are endeavouring to keep things as normal as possible. Food service, bath days, medication reviews and staffing levels have remained unchanged. We have redeployed surgical staff to visit with residents and assist at meal times.

Our staff continue to show show great perserverance and we hope this strength is felt by our residents/clients so they feel safe, comfortable and cared for during this time they are not able to visit with you.

Please let me know what else we can do to help; I appreciate any feedback I receive.

Yours sincerely,

Jennifer Taylor
Director, Long-Term Care
204-788-8451
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