# Minor Injury & Illness Clinic (MIIC)

# Frequently Asked Questions for Patients

Minor Injury & Illness Clinics provide quick, convenient and high-quality care for you and your family. They are a great option for treating minor health illnesses and injuries.



### Remember: If you are experiencing an emergency call 911 or go to your nearest emergency department.



# Location, hours and parking

Misericordia Health Centre (MHC) 99 Cornish Avenue (Main floor, beside the Information Desk).

Open late every day including weekends and holidays. To check clinic availability, visit myrightcare.ca.

#### Parking available in the MHC Parkade

25 Sherbrook Street, metered lot, free time-limited street parking nearby. Read more about parking options at

misericordia.mb.ca.



# Do you provide check-ups and routine physicals?

Minor Injury and Illness clinics only treat new minor injuries and illnesses. Check-ups and routine physicals are completed by family doctors. If you don't have a family doctor, check-ups and routine physicals can also be provided at Extended Hours Primary Care Clinics.



# What if the clinic can't see me?

We aim to see everyone the same or next day. If we can't, we'll guide you to the right care option.



# Do I need to bring my Manitoba **Health Card?**

Yes, please bring it if you have one. If you don't, we can still help you.



### Is this clinic the same as an Urgent **Care Centre?**

No, MIICs only treat minor injuries and illnesses. If your medical concern is urgent, please visit an Urgent Care Centre or an Emergency Department. Visit myrightcare.ca for locations.



# Who will I see, and what services are offered?

You'll be cared for by nurses and physicians who treat a range of minor injuries and illnesses. Here are some examples:

- Suspected fractures or sprains
- Minor burns
- Cuts, scrapes, and other minor injuries
- Sore throat, ear infections, coughs, and worsening respiratory infections
- Sudden and severe back pain
- Eye irritation or redness
- Fever (seek care the same day if over 101.5°F/38.6°C for more than 8 hours)
- Minor to moderate rashes, sores, or skin infections
- Painful hemorrhoids
- Urinary infections

#### The MIIC also offers (subject to availability):

- Adult vaccinations
- On-site lab and X-ray services

Not sure if a MIIC is the right place for you? There's no wrong door-if you need a different level of care, we'll help connect you to the right place.



## How do I book or cancel an appointment?

To book same-day and next-day appointments and to check walk-in availability, visit myrightcare.ca.

Cancel your appointment online or call 204-788-8563 as soon as possible so we can offer the spot to another patient.

Appointments can be rescheduled online up until the time of your original appointment by using the reschedule feature.