

December 20, 2024

MERRY CHRISTMAS

I still cannot believe this is the 6th Christmas that I've spent at Misericordia Place. There are many traditions that we've continued and some new traditions that we've started, nonetheless, it's always an exciting time of year. As staff at Misericordia Health Centre, we always strive to uphold the Misericordia Sisters values through our care and hospitality.

This month, we were able to provide a meal to all residents and a Christmas service for residents and their families. It's always a joy for me to watch a resident who may not normally enjoy their meal gobble up a fresh Christmas dinner. We received feedback afterwards that the timing of the services could have been better, so we will look to improve this next year. We've also heard that some of our residents have been experiencing issues with their cable TV, we are working hard to resolve this.

I looking forward to 2025 and I know we have some exciting quality improvement projects on the horizon. Life in a personal care home is not always someone's first choice, but as always, I hope families and residents know that it is my honour to be working in their home.

PET PHOTO WINNERS PICKED BY MP

Our Wellness Committee held a pet photo contest for all MHC staff. These were our winners this year, selected by three MP residents! We're also putting together a pet photo album for MP - including our three winners and the rest of the submissions.



BALMORAL HALL STUDENTS VISIT FOR THE DAY OF GIVING

On December 19 we welcomed students from Balmoral Hall for their annual *Day of Giving*. They put together dietitian-approved gift bags and personally delivered the gift bags to our residents at MP, as well as patients in our TCU. There were so many great conversations between the students and residents and we look forward to having them back again in the future.

Merry Christmas and Happy New Year!