

Hello everyone,

Today, I'm sharing with you information about a new Public Health Order being put in place on May 1 to ensure Personal Care Home staff only work at ONE site. Through the Shared Health process, staff will be completely assigned to one of the specific personal care home where they work; we will know more in the coming days.

As always, our focus remains on ensuring continued compassionate, excellent care for our residents and this Public Health Order will further help reduce the risk of our residents becoming very sick from COVID-19.

Please see the attached Shared Health letter for more information for families.

If you have any questions at all, please do contact myself or a resident care manager:

MP1 & 3:     Gayle Dyck   204-788-8431     [gdyck@misericordia.mb.ca](mailto:gdyck@misericordia.mb.ca)  
MP2:         Tara Keyser   204-788-8432     [tkyser@misericordia.mb.ca](mailto:tkyser@misericordia.mb.ca)

NOTE: while we're mailing this letter and posting on the Family Updates page of our website (<https://misericordia.mb.ca/information/family-updates/>), we would appreciate having family/support persons' email addresses as well in order for you to receive timely communication, especially during this COVID-19 pandemic.

**To share your email address with us, please either email Barbara Van der Vis at [bvandervis@misericordia.mb.ca](mailto:bvandervis@misericordia.mb.ca) or phone 204-788-8435.**

Yours sincerely,

Jennifer Taylor, Director, Long-Term Care  
204-788-8451  
[Jtaylor@misericordia.mb.ca](mailto:Jtaylor@misericordia.mb.ca)

April 27, 2020

### **Attention: Families and Support Persons of Residents of Licensed Personal Care Homes**

Across Manitoba, personal care homes and other long term care facilities have taken every possible step to decrease the risk of COVID-19 within our facilities. This has included strict infection and control precautions, enhanced cleaning protocols, visitor restrictions, daily screening of staff before shift and the introduction of personal protective equipment.

Across Canada, the risk that COVID-19 poses to the residents of personal care homes is clear. Efforts to prevent, quickly identify and contain “outbreaks” of COVID-19 are vital to protecting populations that are most vulnerable to serious illness and death from this virus.

For the safety of your loved ones, and at the requirement of public health officials, **we are implementing a single-site staffing model for nursing and support staff working in licensed personal care homes effective May 1, 2020.**

This change will limit the number of licensed personal care homes that nursing and support staff work in to one.

We understand this change may be concerning to you and it is important that you understand it is being made to help protect your loved one from the risk this virus poses to them. We are committed to continuity of care and to minimizing the disruption and anxiety that it may cause for your loved one.

It is our expectation that the dedication of staff to a single site will not only limit the risk of exposure to your family member but may also increase the continuity of their care provider(s).

As we implement this new direction, we will carefully monitor staffing levels, standards of care, ensure staff have appropriate personal protective equipment for the work they do, and continue to enforce the other restrictions already in place to minimize the risks of an outbreak.

We understand you will have questions and we are committed to provide information as it becomes available.

We appreciate your understanding as we implement these elevated precautions to protect our residents, many of whom have underlying medical conditions that put them at greatest risk of becoming severely ill due to COVID-19.