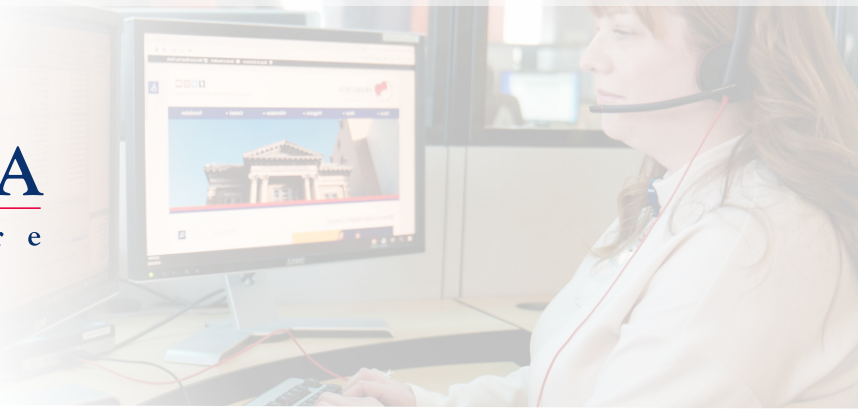




MISERICORDIA
H e a l t h • C e n t r e
The future of care



Provincial Health Contact Centre

Misericordia Health Centre operates the Provincial Health Contact Center, a virtual health-care environment supporting health and social services delivery with more than 372,000 calls annually.

Health Links – Info Santé | 204-788-8200 | Toll Free 1-888-315-9257

Health Links – Info Santé was the first bilingual phone-based nursing triage system in Canada. Manitobans can access health-care services 24 hours a day, 7 days a week. Health Links – Info Santé nurses provide clinical triaging, assessment and care advice. Based on clinical assessment, nursing recommendations may include managing symptoms at home, following up with a primary-care provider, or attending an urgent care or emergency department. Health Links – Info Santé is also home to the breastfeeding hotline supporting community members with questions and breastfeeding guidance.

TeleCARE TéléSOINS Manitoba | 204-788-6888 | Toll Free 1-866-204-3737

TeleCARE TeleSOINS is a telephone-based health-care program supporting Manitobans with chronic health conditions. In addition to collaborating with the client's primary-care providers, nurses support clients with chronic disease management, guidance with treatment plans, education based on individual needs as well as connection with additional community resources.

Dial-a-Dietitian | 204-788-8242 | Toll Free 1-877-830-2892

Dial-a-Dietitian offers support to clients with food and nutrition information, education, healthy eating, and nutrition inquiries to promote individual and family health.

Non-clinical programs within the Provincial Health Contact Centre – including WRHA Home Care – also support a wide range of client community services.