

Minutes

Family and Resident Advisory Council (RAC)

Meeting Date: January 23, 2025 **Time:** 10:30am to 11:30am

Resident Attendance: MP1: 0 Residents, MP2: 4 Residents, MP3: 6 Residents

Meeting Led by: Sara Mirwaldt (Social Work Student) & Aliyah (MP Social Worker)

Guest Speakers: MLA Lisa Naylor

Welcome Here & Meeting Called to Order at 10:30am by SW Student

Resident Advisory Council Prayer: (Led by Geraldine Anderson, Resident on MP2)

Resident Advisory Council (RAC) Overview: A space for residents to come participate in a meeting to voice their needs and concerns, to have input on the activities, policies and Issues affecting their lives in this facility, and to receive updates about the PCH.

Special Guest (MLA: Lisa Naylor): This month, our meeting was dedicated to an open conversation between MLA Lisa Naylor and members of the Resident Advisory Council. The topics of conversation ranged from accessibility rights, The Highway Traffic Act and road issues, Staffing at Personal Care Homes, healthcare in Manitoba, the new Senior's Advocate Office, the upcoming housing initiative to address homelessness, and food quality in personal care homes. Overall, the conversation was very lively and pleasant! We look forward MLA Lisa Naylor following up with our residents on a few different questions! Photographs were taken by MLA Lisa Naylor's team and posted to social media.

Old Business: Items from the previous meeting were included in the Agenda for residents to review after the meeting as the conversation with MLA Lisa Naylor was the main focus of this meeting.

General Updates: Updates were also included in the agenda for residents to review after the meeting.

Bill of Rights at Misericordia Place: Residents reminded that at Misericordia Place we have a "Bill of Rights" posted in all common areas of the home. The Bill of Rights encompasses the rights residents can expect to receive here at Misericordia Place. Bill of Rights audits continue to be completed at every RAC meeting, along with individual audits at random.

Round Table:

Standing Item: TV Systems	RAC members noted ongoing issues with TV picture quality and obtaining certain TV channels.	Follow up: This issue has now been resolved. On January 31, 2025, Jennifer Taylor and Plant Services completed a walk through to help resolve any outstanding issues. If issues persist, please advise staff.
Standing Item: Wheelchair Use in Bike Lanes	RAC members inquired if there was any law on individuals using a wheelchair on city bike lanes. Frustration was expressed on the lack of snow clearing done to sidewalks compared to bike lanes. This concern was brought to the attention of MLA Naylor, who advised her office would check into this and provide more information to residents. MLA Lisa Naylor expressed that if wheelchairs are unable to use the bike lanes as a wheeled vehicle, this could potentially be an opportunity for her government to review the current policy and make changes.	Follow up: MLA Lisa Naylor confirmed by email on Feb 26/25 that under the <i>Highway Traffic Act</i> , wheelchairs are not allowed to use bike lanes. She explained that mobility aids are intended to be operated on sidewalks. Legally, if no sidewalk is available or passable, a mobility aid user may travel on the left edge of the roadway facing traffic. MLA Naylor confirmed that as the Minister responsible for this Act, she is reviewing this policy with her department to see what can be done to address concerns and further enhance the safety of everyone on the roadway.
Standing Item: Snow Clearance at Bus Stop	RAC members noted that the snow clearance that is completed at bus stops is never wide enough for wheelchair use. This is creating accessibility issues.	Follow up: MLA Lisa Naylor provided an update by email on Feb 26/25. She advised that if these issues are experienced, individuals should submit reports to 311.
Standing Item: Not enough staffing at Personal Care Homes	RAC members feel that the government should put more funding towards staffing to ensure that current staff are not overwhelmed and more time can be given to each resident.	Follow up: MLA Lisa Naylor confirmed that these comments were passed along to the current Health Minister on Feb 26/25.
Standing Item: Wheelchair Accessibility at local restaurants / bar	RAC members noted that there are a few local establishments that are not wheelchair accessible. RAC members feel this is unfair and should be addressed	Follow up: MLA Lisa Naylor provided an update by email on Feb 26/25. This issue should be reported to 311 and the local city councillor. MLA Naylor further reported that she has regular meetings with the city councillor (Sherri Rollins) and will discuss the concerns of this RAC during her next meeting.
Standing Item: Food Quality at Personal Care Homes	RAC members noted that they would like the government to allot more funding towards improving food quality at personal care homes.	Follow up: MLA Lisa Naylor confirmed that these comments were passed along to the current Health Minister on Feb 26/25.

Next Resident Advisory Council: Will be held in May 2025 – Exact Date To Be Announced.