



**MISERICORDIA**  
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*The future of care*

June 26, 2020

Hello everyone,

### **On-site indoor visitation at Misericordia Place**

We know that family and friends are integral to the overall health, well-being and quality of life of residents in long-term care. Balancing necessary preventative measures with maintaining the vital connections that residents have with family members and support systems has been at the heart of every stage of the provincial response with Shared Health's directives. However, while preventing the spread of this virus within Misericordia Place and MHC remains a central priority, the likelihood that COVID-19 will be a part of the 'new normal' for a longer duration required Shared Health to find a longer-term balance between preventative measures and the many benefits of ongoing interaction between residents and their loved ones.

While levels of COVID-19 remain very low **we will be supporting limited on-site, indoor visits** at Misericordia Place. The process will be the same as for the outside visits. There will be the same number of visits available per day as we cannot increase due to the protocols we need to follow.

**Outdoor visits remain the preferred visiting method.**



### **Guidelines:**

- Designated visitors may be identified to visit, with visitors recommended to be limited to one per 24-hour period; two visitors may visit at a time if physical distancing can be maintained.
- Visits are by appointment. Please call 204-788-8440 to arrange. There are two areas close to the entrance when you come from the overpass for screening that we will use for indoor visits.
- Visitors will be screened before entry, including assessment for symptoms or known exposure to COVID-19. No visitor shall be permitted if they have any flu-like or COVID-19 symptoms.



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## Guidelines, continued...

- Restrictions apply to visitors who have travelled outside of Manitoba within the past 14 days (excluding travel to Western Canada, the Territories and Ontario west of Terrace Bay).
- Designated visitors are required to sign in and out of each visit and wear a non-medical mask for the duration of the visit.
- Designated visitors will be escorted to the assigned location and must perform proper hand hygiene and to minimize contact with surfaces (e.g. escorting staff member will press elevator buttons, open doors, etc.).
- All visitors must comply with Infection Prevention and Control measures. This includes strict hand hygiene and maintaining physical distancing – two metres apart – at all times.

Protecting the health and well-being of your loved ones and staff remains our top priority. Visitor restrictions will continue to evolve as per public health directives. We will continue to post regular updates and encourage you to sign up for Family Updates direct to your inbox. To sign up, visit: [misericordia.mb.ca/family-updates/](https://misericordia.mb.ca/family-updates/)

Thank you for your cooperation and understanding as we take every measure to protect you, your loved ones and our staff.

Yours sincerely,

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