



**MISERICORDIA**  
Health Centre  
*The future of care*

October 2, 2020

Hello everyone,

I hope you're enjoying the fall season so far – Thanksgiving and the holiday season are right around the corner! I want to extend a sincere thank-you for all the support we have received from you and for following all of the guidelines that have been laid out for us.

### **Visitation update: new space**

We are very happy to have been granted provincial funding to renovate an existing indoor space for visits at Misericordia Place. As the guidelines evolve, this space will afford us options for visitation going into this second wave of the pandemic and the Influenza season.

We will be renovating the suite which is directly connected to the Misericordia Place courtyard. This space holds a special spot in our hearts as it's affectionately known as "the Nun's Suite" because the last two Misericordia Sisters who lived in Winnipeg resided in this suite.

As per provincial requirements, this space will allow visitors to enter the facility directly from outside. Air quality mechanisms will also be installed. We are blessed to have this functional space that we'll be able to develop. We are waiting to hear when renovations will start and will share details as we have them.



This indoor visiting space means Misericordia Place will not require an external "pod" you may have been reading about in the news.

### **The holiday season**

Looking ahead to Christmas and the holiday season, we are still wanting to plan something special for the residents. Given the pandemic, we will likely have to forego the big family Christmas dinners we usually have. As we prepare for these special occasions, it's imperative we follow visitation guidelines, even on holidays.

Stay tuned for future Family Updates for more information about holiday celebrations. If you haven't already, sign up for the latest updates direct to your email inbox.

### Visitation reminders

All visitors must be screened before entering Misericordia Place. During regular visiting hours (10 a.m. – 6 p.m.), visitors can head directly to Misericordia Place for screening. During these hours, please use the parkade entrance at 25 Sherbrook Street or the entrance off the parking lot by Wolseley.

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For family updates

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Outside of standard visiting hours, please go to the overpass for screening.

All indoor visitors must wear a non-medical mask or face covering.

**Do not visit if you are ill or have any flu-like symptoms.**

Outdoor visitors are strongly encouraged to wear a non-medical mask. To schedule a visit, please call 204 788-8440 Monday - Friday, 8 a.m. - 4 p.m.

*As the COVID-19 situation evolves, so will visitation guidelines at Misericordia Place. We appreciate your cooperation and understanding.*

### COVID-19 precautions and communication

We have received some questions about what would happen if a residents or staff member tested positive for COVID-19. Although we have hope that this will not happen, as a team we have been planning for this possibility since the onset of the pandemic in March.

In the event of a positive case of COVID-19, all families on the involved floor will be contacted. The immediate action would be to isolate any affected residents and to send any involved staff home. Provincial guidelines will be enacted in terms of suspension of visits and activities. Our plan has been designed to be flexible, depending on the specific situation.

Resident-care teams will keep you informed of any changing symptoms your loved one may have. As the situation unfolds, we will be doing our best to provide up to date information.

## Care4U Family Conference

The Alzheimer's Society of Manitoba is going digital with their annual Care4u Family Conference on October 24. This year's shorter, virtual conference features world-renowned dementia care expert, Teepa Snow.

For more details and registration, visit:  
[alzheimer.mb.ca/events/](http://alzheimer.mb.ca/events/)



As always, please let me know if you have any questions or if I can help with anything: feedback is appreciated.

Yours sincerely,

A handwritten signature in cursive script that reads "Jennifer Taylor".

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