



MISERICORDIA
Health · Centre
The future of care

October 16, 2020

Hello everyone,

The Province has mandated all personal care homes be put at Level Red on the pandemic response system due to influx of COVID-19 cases in Winnipeg. This update means new visitation guidelines and additional precautions at Misericordia Place. The health and safety of residents, staff and visitors is our top priority.



All Licenced Personal Care Homes in the Winnipeg Metropolitan Region: CRITICAL

As COVID-19 activity increases, licenced personal care homes (PCHs) in the Winnipeg Metropolitan Region have been elevated to Critical.

NEW visitation guidelines and updates

General visitors are suspended until further notice. General visitors are those who visit for more social reasons; designated caregivers are welcome to come to Misericordia Place as per the established screening process.

New admissions must be on isolation precautions for 14 days.

Residents who are cognitively or physically able to wear a non-medical mask/face covering will be asked to wear one in common areas.

Hairdressing, which is deemed a non-essential service, will remain suspended until further notice.

Visitation screening process

Designated caregivers must be screened before entering Misericordia Place. During regular visiting hours (10 a.m. – 6 p.m.), please go directly to Misericordia Place for screening. During these hours, use the parkade entrance at 25 Sherbrook Street or the entrance off the parking lot by Wolseley. Outside of standard visiting hours, go to the overpass for screening.

Reminders for designated caregivers when visiting:

- Non-medical masks or face coverings are mandatory
- Frequently wash your hands with soap and warm water or use hand sanitizer
- Limit time in common areas of the facility
- **Do not visit if you are ill or have any flu-like symptoms**

Staff audits and COVID-19 response

We continue to audit MHC staff for self-screening, proper personal protective equipment and hand hygiene. In addition to these audits, we are running COVID-19 mock cases to practice our response to quickly contain the virus in the event of a positive case at Misericordia Place.

Virtual tour of Misericordia Place

We have launched a virtual tour of Misericordia Place as we're not able to offer in-person tours for interested families at the moment. This detailed look inside the facility includes amenities, activities, resident rooms, visiting areas and more. Watch the video at:

misericordia.mb.ca/misericordia-place



As the COVID-19 situation evolves, so will visitation guidelines at Misericordia Place. We will continue to provide regular updates. Thank you for your cooperation and understanding.

Your feedback is welcomed. Please do reach out to me with any questions or concerns you may have.

Yours sincerely,

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