

October 20, 2020

Some updates on our COVID-19 outbreak at Misericordia Place:

- Currently three residents (all on MP1) and zero staff have tested positive
- We are continually assessing all Misericordia Place residents
- We have added additional nursing and support staff
- On Monday (Oct. 26) we will reassess whether visitor restrictions will remain in place

We will keep the outbreak numbers up-to-date on the Misericordia Place page of our website: <https://misericordia.mb.ca/programs/long-term-care/misericordia-place/>

We will continue to call families with updated information as required.

All our contact information is below in my original message if you have questions. Please do feel free to call or email.

Best,
Jennifer Taylor, Director, Long-Term Care

October 17, 2020

RE: COVID-19 positive resident at Misericordia Place

Hello,

Last evening two MP1 residents began showing influenza-like illness symptoms and were immediately put on isolation precautions.

This afternoon we received results that one resident has tested positive for COVID-19. We are awaiting the results for the second resident.

This means an outbreak has been declared at Misericordia Place and complete outbreak protocols are in place until further notice.

Please be assured we enacted all necessary precautions to prevent any further spread of the virus and contact tracing is underway.

If symptoms present in other residents, we will immediately test residents for COVID-19. If your family member is tested at any time, you will be contacted directly.

At this time, no employees are exhibiting symptoms.

Out of extreme precaution, and to stop the spread of the virus, the following measures have been implemented:

- Residents are being restricted to their own floor throughout the building.
- Employee movement between units continues to be minimized as much as possible.
- ALL visits, including those by designated caregivers, have been suspended for the entire building to allow for contact tracing and a risk assessment to be completed. Some exceptions of end-of-life care may apply.
- We have suspended admissions to Misericordia Place until further notice.
- All residents are screening twice daily for symptoms.

These measures continue:

- Active staff screening
- Enhanced cleaning - including high touch surfaces like common area handrails, door handles, light switches, table tops, employee conference rooms and washrooms

I understand this is unsettling news for our residents and their loved ones. Our priority at this time is the safe, compassionate care of our residents and support to families.

If you have questions specific to your loved one's health condition, please contact the nursing staff on the unit:

MP1: 204-788-8431

MP2: 204-788-8432

MP3: 204-788-8433

Otherwise, please call or email me if you have any questions or concerns. You can reach me at 204-788-8451 or email jtaylor@misericordia.mb.ca

If you recently visited Misericordia Place and have questions or concerns about your own health, please contact Health Links-Info Santé at 204-788-8200 or toll-free 1-888-315-9257.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Taylor". The signature is written in a cursive, flowing style.

Jennifer Taylor, Director, Long-Term Care