



MISERICORDIA
Health · Centre
The future of care

November 10, 2020

Hello everyone,

COVID-19 outbreak update

We have had no new resident cases of COVID-19 on MP1.

Two residents on MP3 have tested positive. At this time, it doesn't appear that these cases are connected to the outbreak on MP1. We are currently looking into this and will share updated information once it's available.

RESIDENTS:

Total number of cases to date: 15

Number of active cases: 13

MP1: 11

MP2: zero

MP3: two

Number of recovered cases: zero

Number of deaths: two

STAFF:

Number of active cases: eight

The outbreak numbers are kept up-to-date on the Misericordia Place page of our website:
misericordia.mb.ca/misericordia-place

Please continue to call the nursing staff if you have any questions related to your loved one's health condition:

MP1: 204-788-8431

MP2: 204-788-8432

MP3: 204-788-8433

REMEMBRANCE DAY

Balmoral Hall School has invited MP residents to join in their virtual Remembrance Day ceremony. The ceremony is available all day via YouTube. Our spiritual-health team is working to make this accessible to residents who wish to tune in.



MISERICORDIA PLACE HEALTH-CARE HEROES

The MP team continues to provide compassionate care to your loved ones during this challenging time. I have firsthand seen the amount of effort, professionalism and commitment over the last few weeks of the outbreak. Staff have picked up extra shifts, set aside their usual roles and sacrificed time with their family, to ensure residents are well taken care of. I appreciate all the kind words and encouragement we have received. It means so much to the MP team, especially right now.



RECREATION UPDATES

Jennifer Klos, manager of recreation, and our recreation facilitators have been helping residents stay in touch with loved ones as well as finding creative ways to boost spirits during this time. Here's what the recreation team has been up to:

- Virtual visits with families (FaceTime, Skype and window visits)
- Hand delivering and replying to resident emails received from the "Email a Resident" portal on the MHC website
- Baking and cooking on the unit to create a comforting aroma and a delicious treat

KEEP IN TOUCH AND SEND SOME CHEER!

To send an email to a resident, visit: misericordia.mb.ca/email-a-resident

For additional ways to stay connected: misericordia.mb.ca/files/communication-sheet.pdf

VISITATION SPACE

Renovations are underway on the indoor visitation space directly connected to the MP courtyard. This room is affectionately known as "the Nun's Suite" because the last two Misericordia Sisters who lived in Winnipeg resided in this suite.

We're here to listen to you and support your loved one. If at any time you have questions or concerns, please do reach out to me.

Yours sincerely,

A handwritten signature in cursive script, appearing to read "Jennifer Taylor".

Jennifer Taylor, Director, Long-Term Care
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construction inside visitation space



outdoor entrance to visitation space