



December 2, 2020

Hello everyone,

### **COVID-19 outbreak update**

We continue to have zero residents with COVID-19 on any of the units in Misericordia Place. This result has come with a tremendous amount of support staff from across our entire health facility.

A special mention in particular to our MP3 staff who approached the outbreak with calm professionalism with a focused attention to details. Thank-you to everyone.

It has been almost a week since we began scheduling appointment visits for designated family caregivers and we continue to evaluate our processes. We know there are many steps to follow to safely access the units and we thank-you for following them.

Our evaluation process will consider our level of staffing required to maintain visits and our situation inside with COVID-19. Despite our current good situation, Winnipeg remains on high alert, so we do need to consider the amount of case numbers in the city as we make our decisions. As well, we continue to follow Shared Health guidelines and recommendations.

We continue to have four staff off work. It's unknown whether these cases are connected to the outbreak at Misericordia Place.

The COVID-19 outbreak will be declared over after 28 days – two incubation periods of the virus – from the date of the last recovered case.

### **Please call ahead to schedule visits**

Visiting appointments are daily 10 a.m. – 6 p.m. For visits outside of the set hours, we will accommodate requests when possible.

A reminder designated family caregivers need to call in advance:

- **Weekdays, 8:00 a.m. – 4:00 p.m.**, call the reception desk at **204-788-8440**
- **Evenings and weekends**, call your loved one's unit:

**MP1 - 204-788-8431**

**MP2 - 204-788-8432**

**MP3 - 204-788-8433**

General visitors remain suspended at this time.

### Visitor precautions – NEW and reminders

- We have set times for personal items drop off for residents and for designated family caregiver visits to ensure maximum safety

Drop-off times: 9 a.m. – 3 p.m. Monday to Friday

Visiting hours: 10 a.m. – 6 p.m. Daily

- When bringing items and visiting, please enter near the screening station located at the MP entrance off the parking lot by Wolseley (directly across from the courtyard/garden). You can also use the parkade entrance at 25 Sherbrook Street.
- A nurse will be meeting you for every visit, please wait until you have met with her before entering
- Practice hand hygiene upon entry to facility and before/after contact with health-care workers or touching any object or surface
- Wear a mask and required personal protective equipment (PPE) at all times. Designated visitors must wear a non-medical mask for entry to the facility. Once screened, staff will assist with properly putting on PPE (medical mask and eyewear) and escort you to the appropriate unit.



**Click here** to learn how to properly put on PPE:

<https://sharedhealthmb.ca/files/PPE-on.pdf>

- Once on the unit, please proceed directly to your loved one's suite and minimize your time in hallways and common areas.
- No eating or drinking while in facility. Please keep your mask and required PPE on at all times.
- Maintain physical distance of two metres

**Click here** to learn how to safely remove PPE:

<https://sharedhealthmb.ca/files/PPE-off.pdf>

**REMINDER: Do not visit if you are feeling ill or have any flu-like symptoms, have travelled outside of province within the last 14 days, or have had close contact with a confirmed or suspected positive COVID-19 case.**

## Indoor Visitation Space: Nun's Suite

The revised opening date of the visitation space is December 18. We are working closely with the construction folks to try and move this date up.



Please contact me at any time if you have questions or feedback.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Taylor".

Jennifer Taylor, Director, Long-Term Care  
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